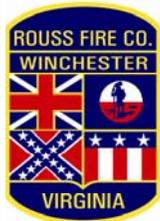


Winchester Fire and Rescue Department



2010 ANNUAL REPORT

Introduction

A message from Chief Scott Cullers

It is my privilege to introduce you to the Winchester Fire and Rescue Department and our annual report for 2010. We are an effective combination system comprised of four volunteer stations. We have sixty career personnel, three administrative office staff, fifty operational volunteers, and fifty administrative volunteer members who proudly serve our community by providing 24 hour fire protection and advanced medical life support services. Collectively, the volunteers own the stations, all the ambulances, fire engines and ladder trucks utilized for emergency response within the City.



Our goal is to provide a coordinated service delivery mechanism for public safety services. We meet this goal through mutual respect, open communication, and teamwork operating as one efficient and effective combination department. In 2010, our department handled over 5,439 calls for service. Over 4,400 citizens of all ages came in contact with our public education programs, 124 child safety seat installations were completed, and our Winchester Professional Firefighters Union Local 3401 collected over \$17,000 for the Muscular Dystrophy Association during Labor Day weekend boot drive. Our career and volunteer personnel participated in 9,500 hours of training.

The Winchester Fire and Rescue Department's services include, but are not limited to:

- Emergency Medical Services
- Fire Suppression
- Hazardous Materials Response and Mitigation
- Fire Investigations
- Fire Prevention Inspections
- Fire and EMS Public Education
- Child Safety Seat Installation
- Fire/EMS Coverage for local Public Events
- Tactical Emergency Medical Operators for the Police SWAT Team

Our commitment to our customers is to:

- Support and maintain a safe, healthy, well-trained workforce
- Provide the highest quality of patient care
- Be a community resource for life safety information and knowledge
- Attract and retain a qualified and diverse career and volunteer workforce
- Be accountable to our community for demonstrable results
- Be a recognized leader of progressive fire and rescue services that is dedicated to excellence
- Support the combination system of career and volunteer Fire and EMS personnel working in unity
- Be a leader by supporting our regional public safety partners
- Be innovative and proactive in our approach to community issues
- Believe in our role as stewards of public trust by doing the right thing for our citizens and visitors

The Winchester Fire and Rescue Department (WFRD) proudly serves all city residents and visitors. I am honored to serve our community as Fire and Rescue Chief, and I look forward to continuing the legacy of providing excellence in service along side our brave and dedicated career and volunteer professionals. Some of our 2010 accomplishments include:

- Christmas tree safety program
- Winter weather safety tips
- Better communications with the local media
- Enhanced communications with our mutual aid partners
- Recognition/Award for employee accomplishments
- Dispatching algorithm changes in CAD
- Renamed department command officers according to the National Incident Management System (NIMS)
- New departmental logo and striping of officer vehicles
- Instituted a standard for written communications - Standard Operating Procedures (SOP's), General Orders (GO's) and Informational Bulletins (IB's)
- Heightened data recovery/statistical data
- Purchased five sets of firefighting books to create station library's
- Increased officer presence on fire and EMS incidents
- Strength, weakness, opportunity and threats (SWOT) analysis of our department
- Increased employee input/feedback on items that directly affect them

Whether you are thinking about volunteering at one of our stations, considering a career as a professional firefighter/medic, need non-emergency assistance, would like to schedule a tour of one of our fire and rescue stations or public education event, call our non-emergency number at 540-662-2298. **The WFRD is committed to your safety and meeting customer expectations.** Respectfully,



Our Mission

To develop and deploy a coordinated service delivery mechanism through which the Community is provided public safety services in a professional and cost effective manner. The mission will comprehensively address Emergency Communications, Fire, EMS, and Hazardous Materials Operations involving career and volunteer personnel, while coordinating operational and support functions with internal and external agencies and individuals.

Our Leadership Philosophy

We believe that all members want to do the best work possible. When all of us share responsibility for creating a work environment with clear goals, mutual support and opportunities for continuous learning, we can achieve our goals. We realize our full potential through teamwork, respect for each other, sharing information and support for individual creativity and initiative. Teamwork, Common Goals and Leadership at all levels, will result in **SUCCESS!**

Goals for 2011

- Increase staffing levels in accordance to NFPA 1710 standards
- Ensure health and safety of all our career and volunteer firefighters
- Maintain an open line of communication with internal/external partners
- Ensure interoperability and standardization of emergency response procedures with our mutual aid partners
- Promotional process for Sergeant and Fire Marshal position process/hire
- Establish a formal juvenile firesetter program
- Be a steward of public trust
- Implement a Canteen unit with South End and Friendship Fire companies
- Enhance training by delivering two officer in-service training sessions
- Provide two departmental in-service training sessions for skills review
- Enhance the ability to receive CEU hours in EMS by in-house training
- Enhance the training and operational readiness of the regional hazmat team
- Install more than 200 smoke alarms and perform home safety inspections as allowed and requested
- Enhance our efficiency and effectiveness of the combination system through recruitment and retention
- Partner with the volunteer leadership to develop strategic plan
- Pursue all available grant opportunities
- Conduct an EMT-Enhanced course

Emergency Activity

5539 Total Incidents
(4354 EMS, 1185 Fire)

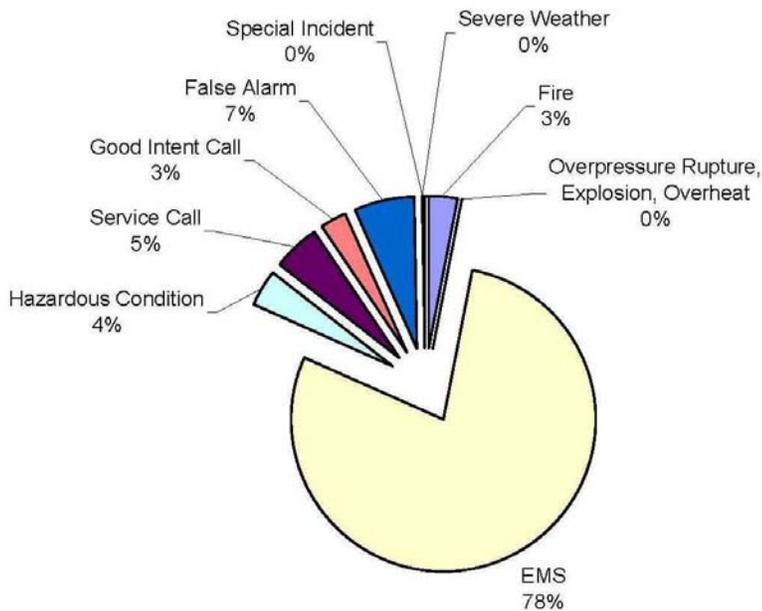
Mutual Aid Given and Received
Calls to Frederick County – 211
Units to Frederick County – 221
Request for Frederick County – 181
Request for units from Frederick County – 206

Dollar Loss vs. Dollar Saved
\$525,237 Loss vs. **\$10,628,575** Saved

Incident Casualties
4 fire casualties, 1 civilian casualty



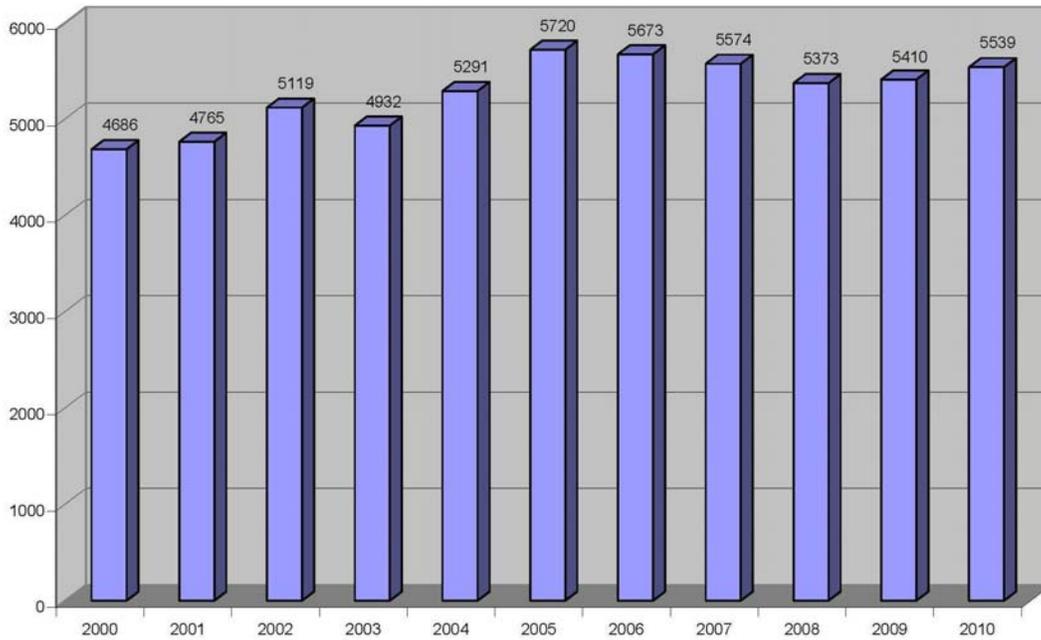
Incident Type Summary



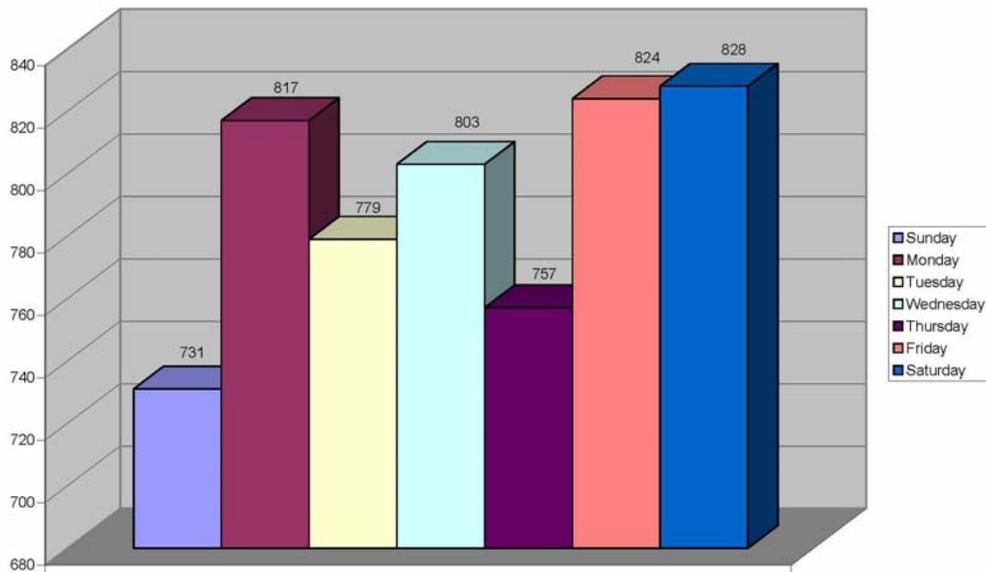
- Fire
- Overpressure Rupture, Explosion, Overheat
- EMS
- Hazardous Condition
- Service Call
- Good Intent Call
- False Alarm
- Severe Weather
- Special Incident

Emergency Activity Continued

10 Year Incident Summary



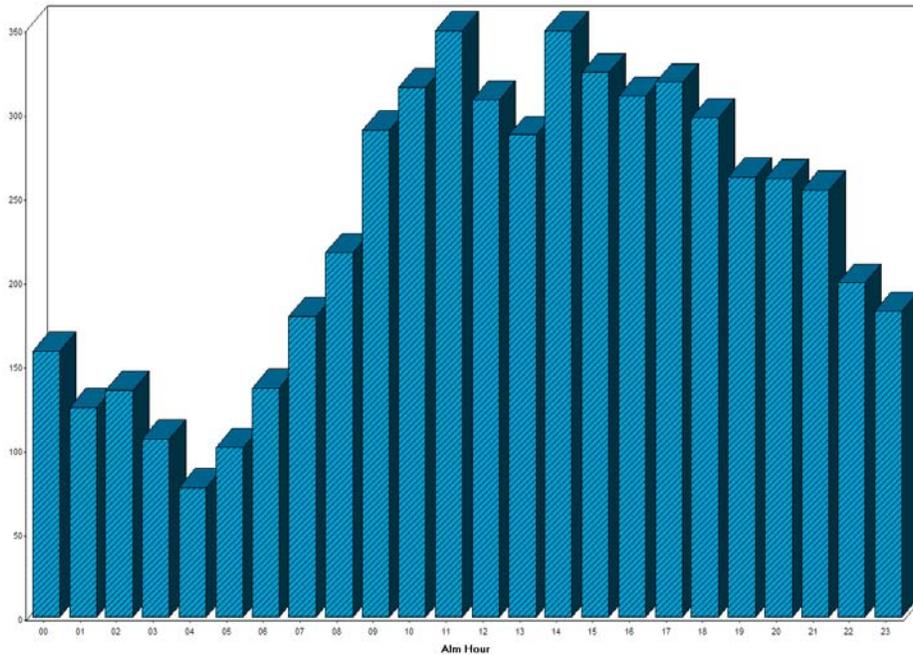
Incidents by Day of Week



Emergency Activity Continued

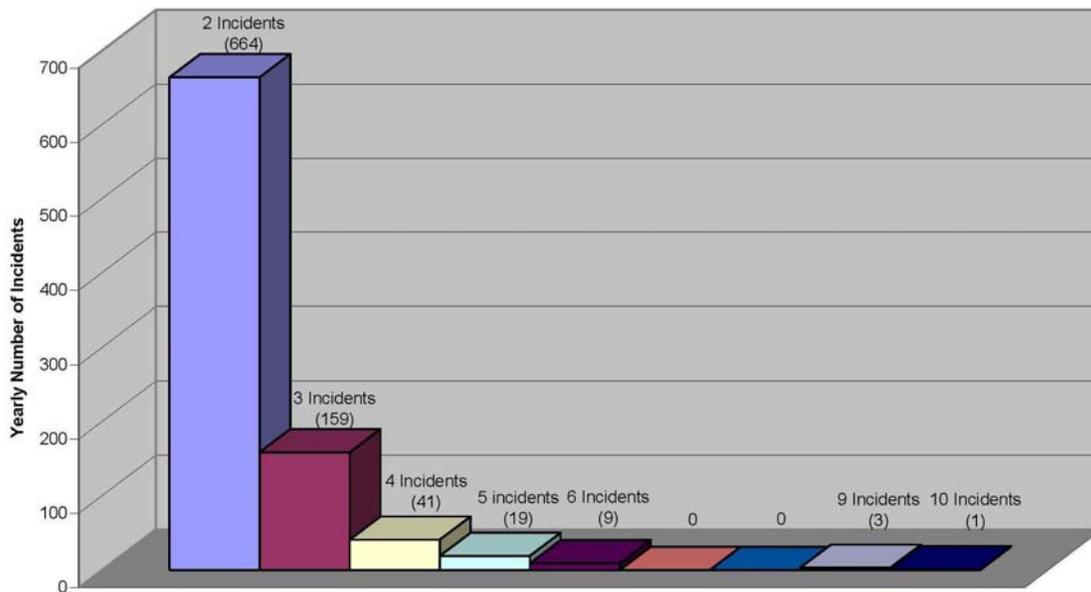
Incidents by Hour of the Day

Average 1 incident every **90 minutes**, 24 hours a day, 365 days a year



Simultaneous Incidents

896 multi incidents, 5539 total City incidents
(All Emergency Response Types)



First Due Areas

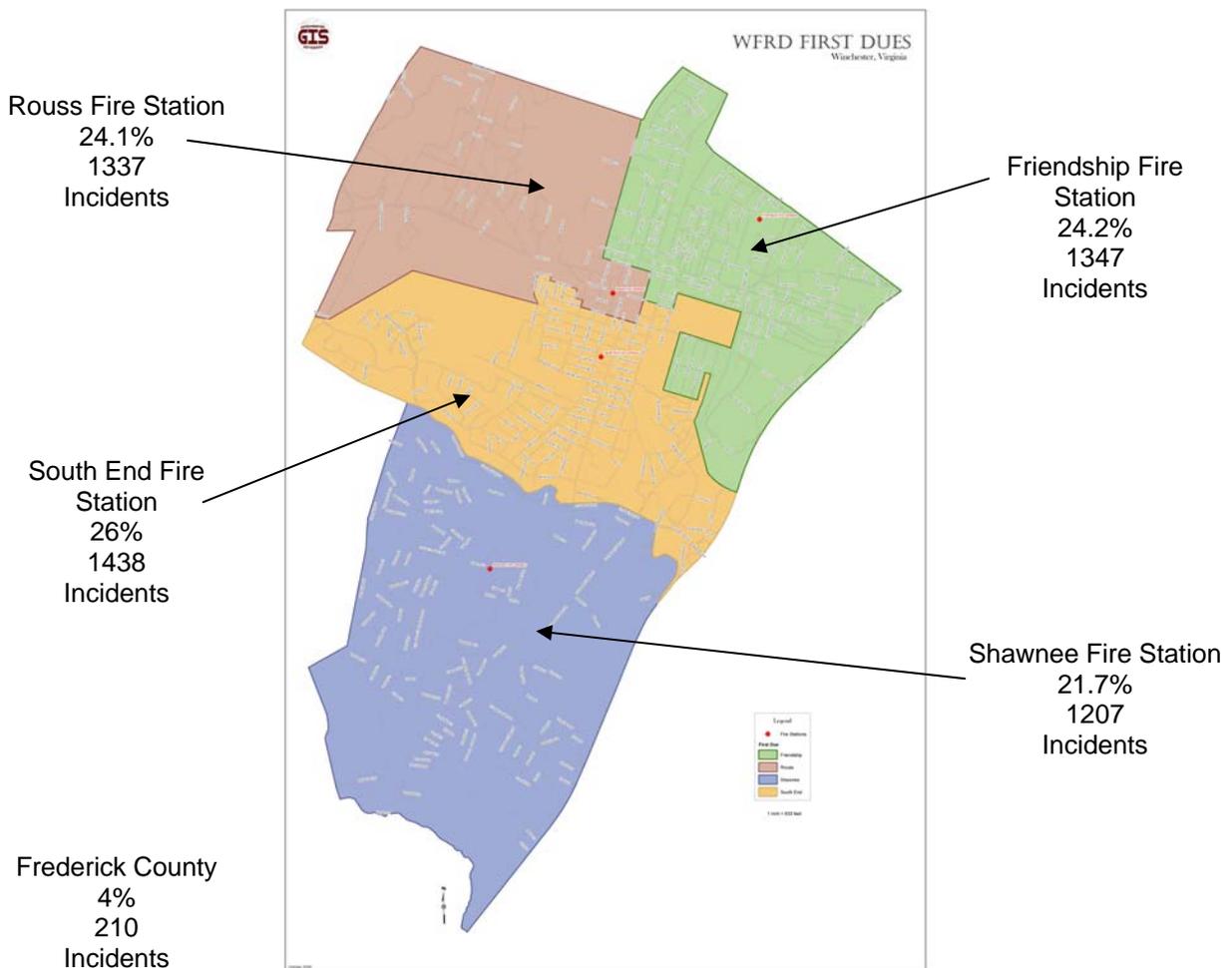
First due areas are geographic response designations designed to provide the most direct and expedient fire and rescue company to an emergency address location. Depicted below is how the City of Winchester is divided to provide public safety coverage for emergency responses. For EMS incidents, South End fire station covers the area designated for Rouss fire station since Rouss provides truck service only, but they do provide first responder service for EMS calls. The percentages depict the number of incidents that originate in these areas.

Friendship Fire Station
Rouss Fire Station
Shawnee Fire Station
South End Fire Station

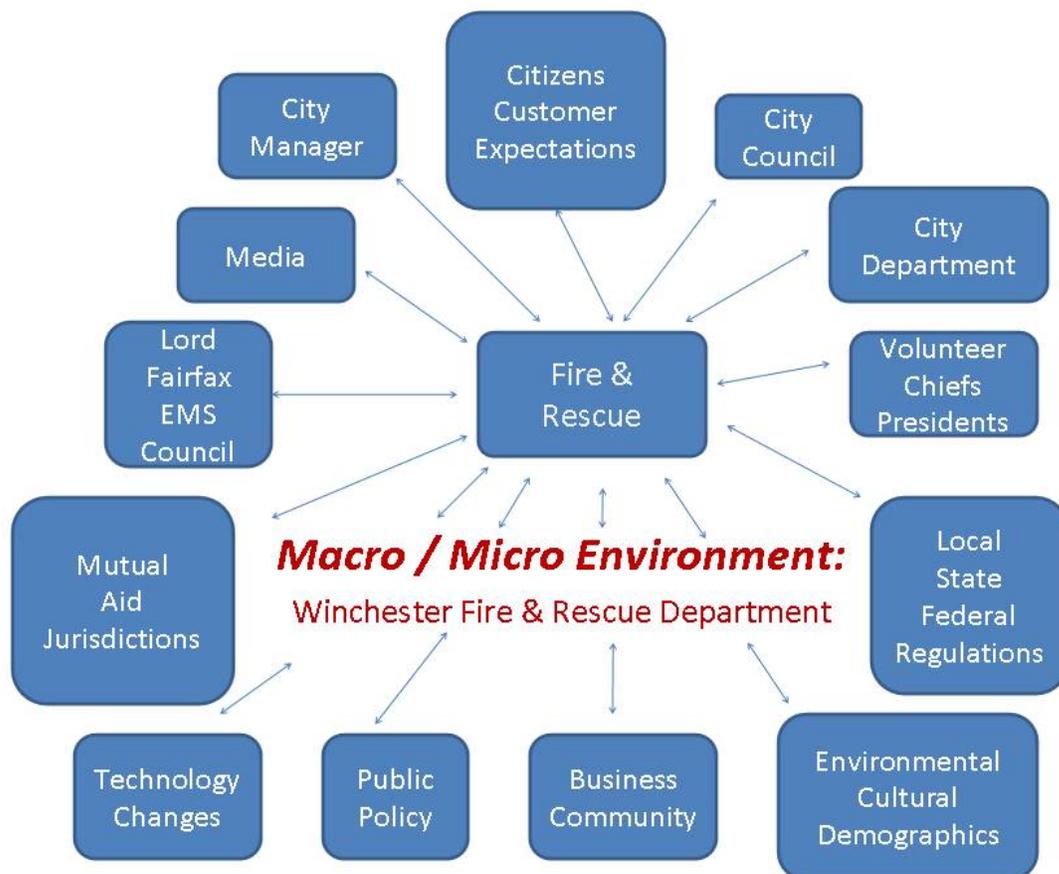
Company 1
Company 2
Company 4
Company 4

627 N. Pleasant Valley Road
3. S. Braddock St.
2210 Valor Dr.
17 W. Monmouth St.

Incidents by First Due Areas

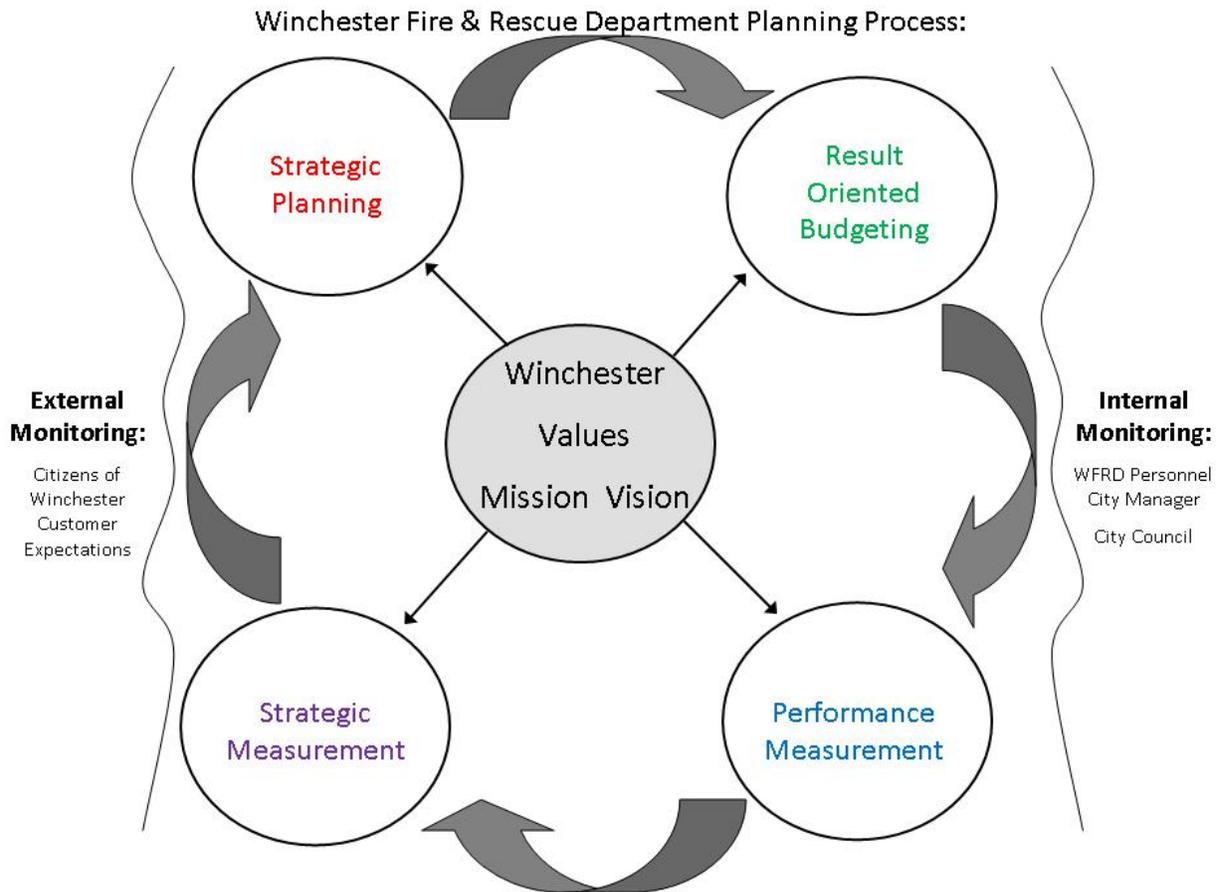


Internal and External Factors that Drive Customer Service:



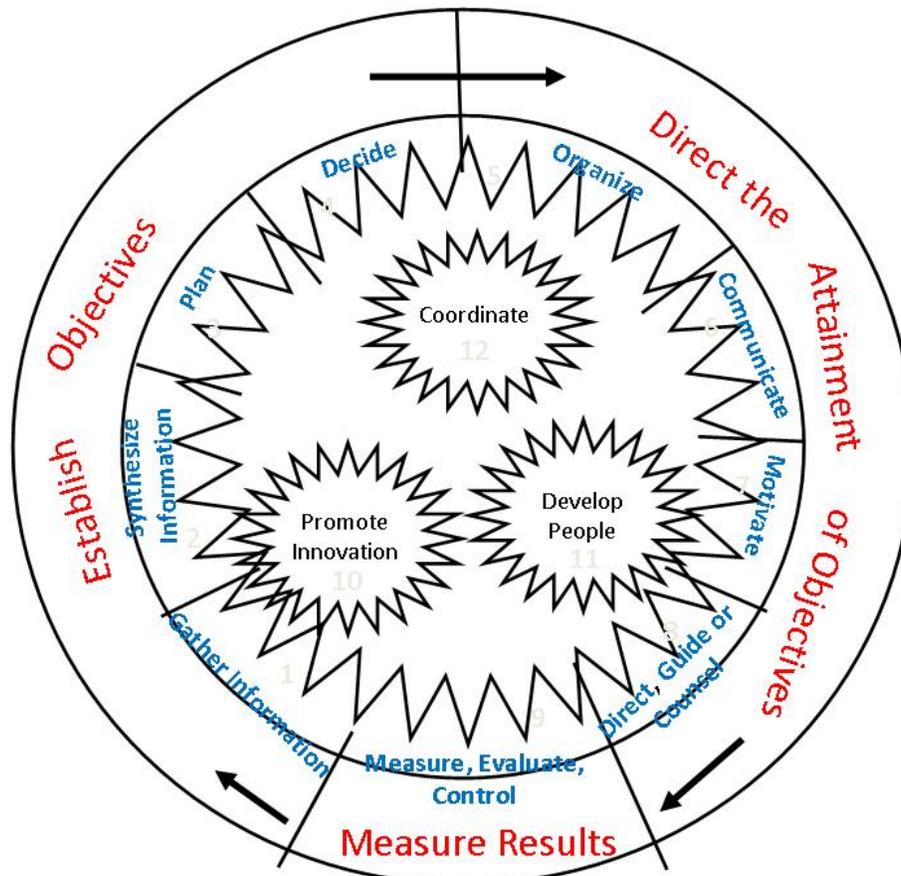
Customer service and trust in our abilities to provide for the expectations include many factors. Each is equally important to meeting the needs; the expectations and the perception both internally and externally. This can be only accomplished by providing open dialogue and proactive communication with each.

The Planning Process that Drives Our Mission, Vision and Values:



While the fire and rescue department is reactive to any call for assistance, it must also be proactive. It must provide a vision for the future that meets its mission statement and be a responsible steward in the budget process.

The Planning Process to Evaluate Customer Expectations and Accountability of our Personnel:

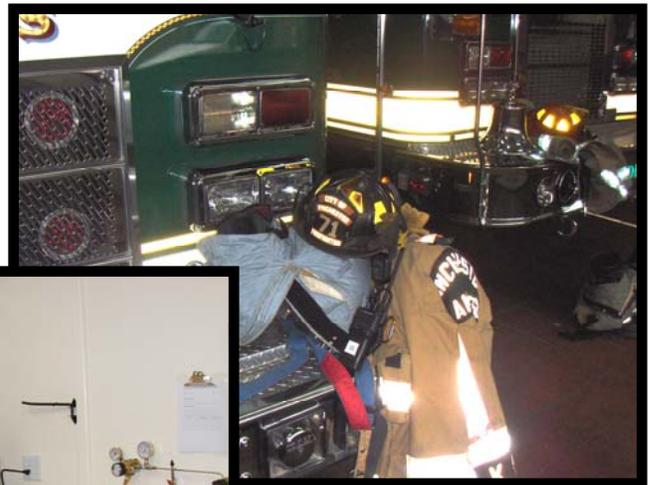


Meeting Customer Expectations for Public Productivity

Customer expectations and public trust are an important link in Winchester Fire and Rescue's level of success. This is a process where goals must be specific, measurable, achievable, relevant, and time specific (SMART).

Grants and Other Department Funding

Name of Grant	Request Summary	Amount Received
Department of Homeland Security Hazmat Equipment & Training	Awarded June 8, 2010 – to be used for Hazmat training and equipment	\$55,000
Virginia Department of Fire Programs "FY11 Training Mini Grant"	Awarded December 20, 2010 - Computer Training Software "Articulate Studio", classroom lectern, screen and projector mount	\$1,871
Lantz Construction Company	Presented to Rouss Fire Company in September – for purchase of Air Shop inventory for SCBA air testing for career and volunteer	\$10,000
Virginia Department of Fire Programs "Aid to Locality Fund"	Awarded September 17, 2010 – used for radio upgrade project, training, and firefighter personal protective gear	\$60,332
Virginia Office of Emergency Medical Services "Four-for-Life" Fund	Awarded April 22, 2010 - used for enhanced EMS employee training	\$20,502
TOTALS		\$147,705



On The Job:



Emergency Medical Services

The Winchester Fire and Rescue Department provides Emergency Medical Services (EMS) to the residents and visitors of Winchester by utilizing six EMS transport units that are owned and maintained by three of our volunteer stations. Each station has established criteria for the number of days each month an EMS transport unit will spend as the first run unit. The department staffs three of the EMS transport units at the Advanced Life Support level each day. The remaining three EMS transport units are not staffed.



In 2010, department members responded to 4,354 EMS incidents. Of the 4,354 EMS incidents 3,492 patients were treated and transported to Winchester Medical Center to receive further medical treatment. There were 1,738 Basic Life Support (BLS) patients transported and 1,754 Advanced Life Support (ALS) patients transported.

Basic Life Support is provided by personnel certified at the Emergency Medical Technician level or higher. These personnel are trained to perform pre-hospital treatment procedures that may sustain life for victims of cardiopulmonary resuscitation, bleeding, shock, injury, and medical emergencies.

Advanced Life Support is provided by personnel certified at the Emergency Medical Technician - Enhanced, Intermediate or Paramedic level. ALS is a set of life-saving protocols and skills that extend BLS to further support circulation and provide an open airway and adequate ventilation (breathing). ALS personnel are trained and certified to perform skills such as intravenous cannulation, manual cardiac defibrillation, 12-lead EKG interpretation and medication administration.

EMS in Virginia is governed and regulated by the Virginia Office of Emergency Medical Services (VOEMS). It is through VOEMS that Winchester Fire and Rescue Department is inspected bi-annually and licensed to provide EMS in the City of Winchester. The department is part of the Lord Fairfax EMS Council (LFEMSC) region, a contract agency of the VOEMS.

The LFEMSC is comprised of EMS agencies from the counties of Clarke, Frederick, Page, Shenandoah, Warren and the City of Winchester. Each jurisdiction has three representatives on the LFEMSC board of directors. The LFEMSC is responsible for developing regional patient treatment guidelines that the Winchester Fire and Rescue Department utilizes. We provide EMS to Winchester under the Medical Direction of Doctor Chris Turnbull.

Our ALS personnel are relied upon by students enrolled in various ALS courses through Lord Fairfax Community College; to provide clinical field instruction as part of their education process. We precepted department career and volunteer members for ALS certifications a total of 297 hours in 2010. We precepted non-department personnel a total of 128 hours in 2010.

A vital component of the Department's Emergency Medical Services division is the "Fee for Service" Revenue Recovery Program (RRP). The RRP went into effect July 1, 2006 using a philosophy of "Your Care First" to provide the best emergency medical care possible to our residents and visitors. We provide around-the-clock quality emergency medical care with competence, compassion, and an intense sense of duty to the people we serve.

Our RRP is based on concern for the medical and financial health of our city residents. We have designed the program to minimize the out-of-pocket costs for city residents. Uninsured residents will be treated with compassion and provided with options to ensure financial hardship is avoided. There is no charge for emergency medical treatment if the patient is not transported.

Since inception the RRP has allowed the department to hire an additional seven Firefighter/EMT's to serve the City. In addition, the RRP has provided more than \$700,000 in additional revenue for disbursement to our four volunteer stations.

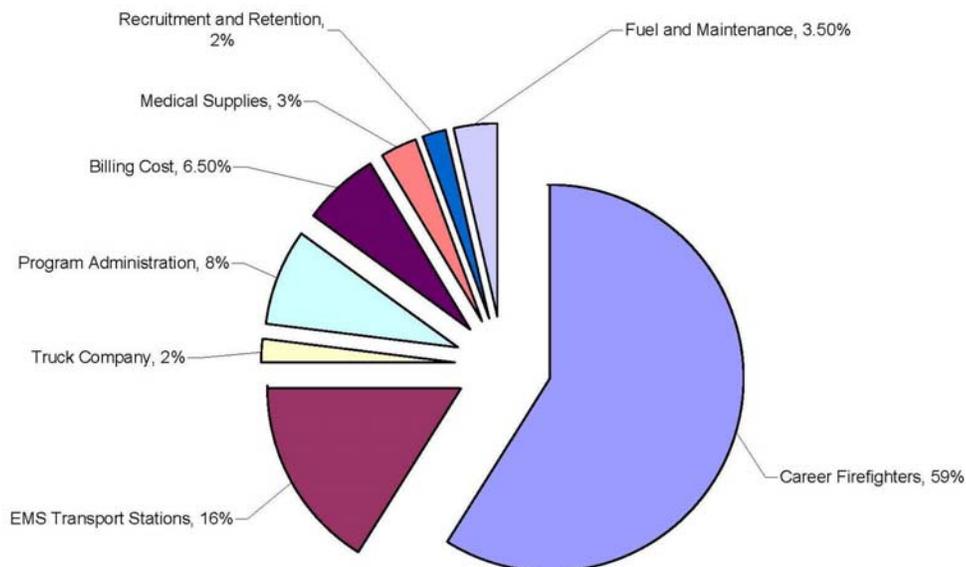
We want residents to know without fail, that no one will ever be denied service because of inability to pay or for lack of health insurance. Our commitment is to provide the best EMS care possible. We are proud and honored to serve you!

The Winchester Fire and Rescue Department's EMS division is proud to provide top level Emergency Medical Care to the City of Winchester.

Revenue Recovery

2010	Gross Collectibles	Payment Adjustment	Net Collectible	Total paid by Insurance	Patient Payment	Refunds	Total Deposit	
January	\$120,954	\$26,542.59	\$94,411.41	\$50,496.67	\$4,032.66	\$667.05	\$53,862.28	57.05%
February	\$128,219	\$30,998.04	\$97,220.96	\$46,788.56	\$4,467.51	\$606.36	\$50,649.71	52.10%
March	\$138,950	\$27,339.53	\$111,610.47	\$74,125.65	\$5,974.16	\$239.08	\$79,860.73	71.55%
April	\$130,982	\$26,867.51	\$104,114.49	\$71,811.48	\$4,881.03	\$571.76	\$76,120.75	73.11%
May	\$127,873	\$25,170.45	\$102,702.55	\$54,161.87	\$1,716.69	\$1,251.42	\$54,627.14	53.19%
June	\$129,507	\$30,043.41	\$99,463.59	\$64,693.76	\$11,391.60	\$718.48	\$75,366.88	75.77%
July	\$128,389	\$25,537.85	\$102,851.15	\$64,928.51	\$7,461.39	\$1,064.29	\$71,325.61	69.35%
August	\$120,725	\$24,456.18	\$96,268.82	\$67,518.54	\$5,560.06	\$486.92	\$72,591.68	75.41%
September	\$134,292	\$25,367.09	\$108,924.91	\$67,842.91	\$8,069.06	\$6,811.31	\$69,100.66	63.44%
October	\$128,266	\$25,020.06	\$103,245.94	\$59,809.59	\$5,386.17	\$1,387.70	\$63,808.06	61.80%
November	\$137,014	\$31,247.34	\$105,766.66	\$75,141.16	\$5,377.93	\$71.22	\$80,447.87	76.06%
December	\$144,543	\$28,123.82	\$116,419.18	\$69,265.84	\$6,181.39	\$1,588.67	\$73,858.56	63.44%
TOTALS	\$1,569,714	\$326,713.87	\$1,243,000.13	\$766,584.54	\$70,499.65	\$15,464.26	\$821,619.93	66.10%

Fund Allocation



Operations

The operations division of the department is responsible for the effective management of field personnel, training, information technology, records management, work schedules and department logistics.

The service delivery of Winchester Fire and Rescue depends tremendously on the people, volunteer and career, that serve the City. The effective management of staffing through creative scheduling allows the department to maintain a consistent level of personnel each day to serve the citizens of Winchester. At this time we maintain eleven (11) career personnel each day and supplement the staffing levels with volunteers and/or additional career staff, as available, while being fiscally responsible with overtime. While optimal staffing levels as outlined in NFPA 1710 are not achievable at this time, the department has developed Standard Operating Procedures (SOP's) that address staffing shortfalls by utilizing mutual aid responses from Frederick County Fire and Rescue.



The training of our personnel is a vital element of maintaining levels of proficiency. Personnel are mandated by federal, state and local regulations to ensure competencies as well as having the ability to advance through the department professional development program with leadership courses designed for the Fire and EMS industry.

The information technology highway is very important for effective communication with our field personnel. The department maintains an internal website to ensure that all members have the most current information available for use in their day to day responsibilities. We consider this communication approach not only efficient and timely but also environmentally responsible since it has reduced our burden for paper and other supplies that are traditionally used.

The accuracy in reporting our response activity is very important to the citizens of Winchester. Our efforts of reporting to federal and state entities enhance the safety of the community through consumer product awareness, insurance ratings and receipt of grant funding.

We hold all members of this department to a high standard and strive to deliver the best possible service to all citizens and visitors of our City.

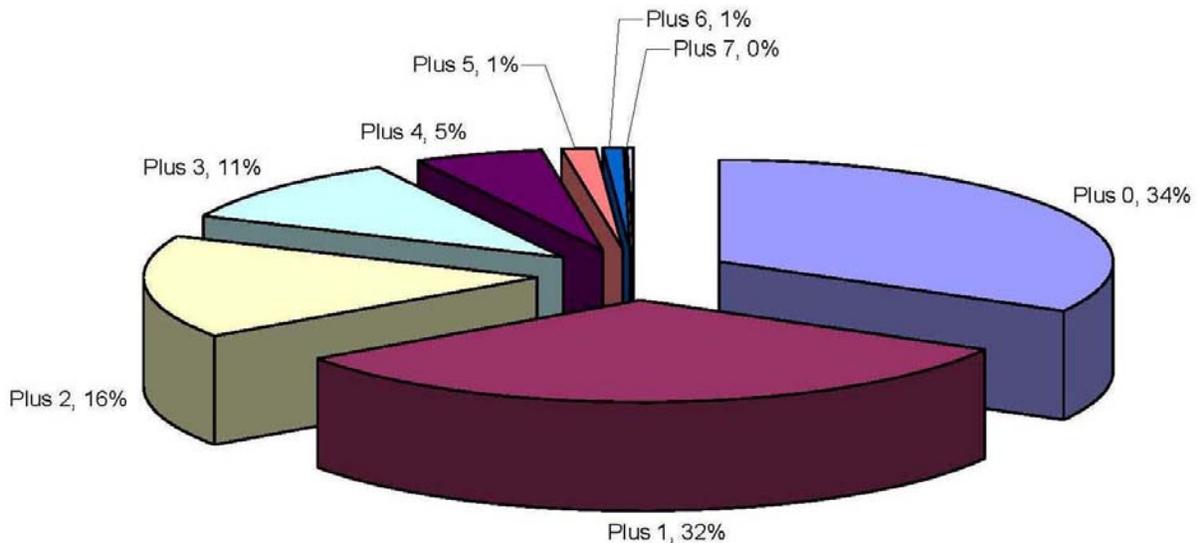
Staffing

What affects staffing?

Leave, education/training, sick leave, injuries, special projects, public event requests, simultaneous incidents occurring. We must depend on our volunteer partners to support and supplement staffing to ensure safe and efficient operations.

Recommended	Minimum Recommended	Current WFRD Minimum
Engine – 4	Engine – 3	Engine – 1
Truck – 4	Truck – 3	Truck – 1
Medic – 2 (ALS)	Medic – 2 (ALS & BLS)	Medic – 2 (ALS)
Command Officer(s) - 2	Command Officer(s) - 1	Command Officer - 1

Daily Staffing Above Minimum
(Daily minimum staffing level = 11 personnel)



NFPA 1710 Facts

NFPA 1710 is a standard that sets minimum criteria for the effectiveness and efficiency of emergency operations to protect the safety of the public and fire department employees.

NFPA 1710 Background:

In 2001, after 10 years of research and debate, the NFPA issued the 1710 standard. This standard sets the minimum criteria for staffing of firefighter crews, and how they will respond and operate at emergency scenes. These guidelines were developed for public safety, firefighter safety, and the protection of personal property.

NFPA 1710 Requirements:

Firefighters will respond with a minimum of four personnel on each apparatus. Firefighters will arrive at the emergency scene within four minutes of the dispatch center receiving the call. The correct number of fully staffed and strategically located fire stations must exist to accomplish the standard.

Benefits of Compliance:

NFPA 1710 Is an Insurance Policy for the Community and its Businesses.

NFPA 1710 offers insurance for the local economy by guaranteeing the community and its businesses that Fire and Emergency Medical Services will respond promptly and appropriately in the event of an emergency.

Even a moderate-sized fire can hurt the community's tax base. When businesses close, employees don't get paid. They cannot put money back into the community and may go from being taxpayers to public support recipients. The business cannot pay taxes because it is not selling its goods and services.

A fire that devastates a building will cause the company to consider whether it should reopen. The company may relocate to another city or state, meaning a permanent loss to the workforce and tax base.

NFPA 1710 Enhances Public Safety:

By responding quickly to a fire, we keep a small incident small. When responses take more than a few minutes, losses escalate substantially, resulting in a greater loss of life and property.

Communities with good records of emergency response times enhance the quality of life for residents, and may help attract new residents and businesses.

Supports our Nation's Homeland Security Plan.

NFPA 1710 Will Save Lives:

NFPA 1710 applies the documented and proven science of fire behavior and emergency medicine to the basic resources required for effective fire department deployment.

It allows a community to determine if the resources allocated for all emergencies are sufficient to control the incident and protect lives and property.

NFPA 1710 Protects the Community Against Liability:

Courts often rely upon NFPA Standards to determine the “industry standard” for fire protection and safety measures. NFPA doctrines are most frequently found in common law negligence claims.

NFPA 1710 could be highly relevant to the question of whether a jurisdiction has negligently failed to provide adequate fire or emergency medical protection to an individual harmed in a fire or medical emergency.

Jurisdictions assume some additional legal risk by failing to abide by NFPA 1710, even where it has failed to adopt the standard.

MINIMUM STAFFING ON INITIAL ALARM

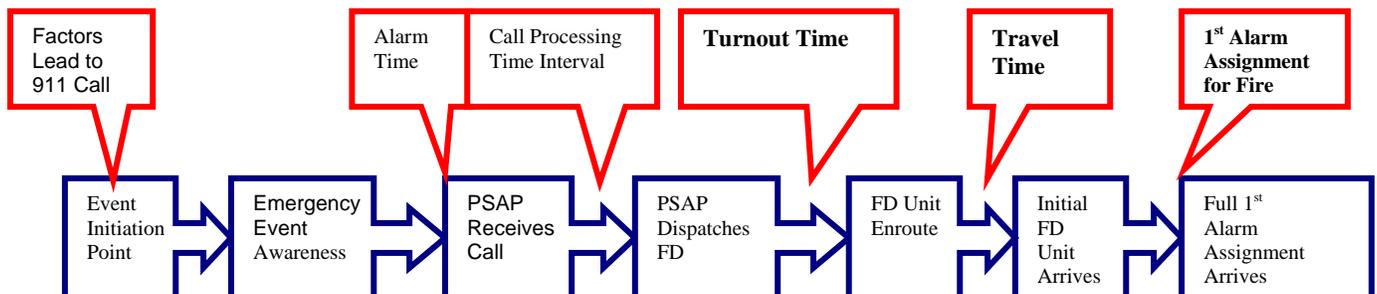
Description	Number of Personnel
Incident Commander (IC)	1
Aide to Incident Commander	1
Initial Attack Line	2
Initial Back-up Line	2
Support Person	1
Search and Rescue Team	2
Ventilation Team	2
Initial Rapid Intervention Team	2
Pump Operator	1
Aerial Operator	1
TOTAL	15

Cascade of Events

Response time elements are seen as a cascade of events. This cascade is similar to that used by the medical community to describe the events leading up to the initiation, mitigation, and ultimate outcome of cardiac arrest. It is imperative to keep in mind that certain intervals described can be directly influenced by the fire service via station locations and design, communication technology, traffic, staffing levels, as well as local rules and procedures for response (turnout and travel time). Other factors can be influenced indirectly such as the alarm interval through public education and engineering initiatives. The fire service can also influence the call-processing interval through its ability to define standards and compel performance by its dispatch centers.

Definitions

Careful definition of terminology is essential to any conversation about response performance standards. It becomes even more critical when an organization attempts to benchmark its performance against other providers. The following definitions are standardized for discussion of response performance parameters within the Fire Service. The diagram below shows a general overview of the cascade of events.



Definitions

Turnout Time - When units acknowledge notification of an event; the beginning point of the response (wheels rolling). Training, cross-manning, prior alarm, automatic aid notification may influence Turnout Time. Additionally, donning protective equipment prior to traveling and the number of apparatus being notified of an event adds additional seconds to the Turnout Time. *Measured component known as “Turnout Time” required by HB1756*

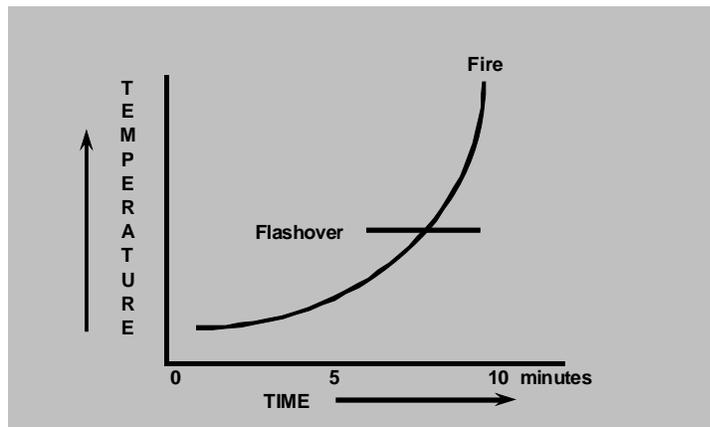
Travel Time - Measured time between turnout time and on scene time of initial unit. Road conditions, weather, traffic flow, pedestrians, and apparatus type can influence Travel Time. *Measured component known as “Response Time” required by HB1756*.

Initial 1st Alarm Assignment - Time when all of the personnel, equipment, and resources ordinarily dispatched to a first alarm fire arrives on the scene. *Measured component required by HB1756 for fire suppression responses*

Standards and System Goals

Fire Suppression:

Regardless of the speed of growth or length of burn time, all fires go through the same stages of growth. These stages are marked by critical points in time during a structure fire event. One particular stage emerges as very significant because it marks a critical change in conditions. It is called flashover. When flashover occurs, everything in the room breaks into open flame at once. This instantaneous eruption into flame generates a tremendous amount of heat, smoke and pressure, with enough force to push beyond the room of origin through doors and windows. The combustion process then speeds up because it has an even greater amount of heat to move to unburned objects.



Measuring the length of time to flashover is a function of both time and temperature. Fire growth occurs exponentially – that is, fire doubles itself every minute of free burn that is allowed. Flashover is a critical stage of fire growth for two reasons. First, no living thing in the room of origin will survive, so the chance of saving lives drops dramatically. Second, flashover creates a quantum jump in the rate of combustion, and a significantly greater amount of water is needed to reduce the burning material below its ignition temperature. A post-flashover fire burns hotter and moves faster, creating search and rescue problems and the need for more fire companies to control and extinguish the fire. Flashover can occur from four to ten minutes after free burning starts. Fire departments that are able to place enough firefighters on the scene to safely attack a structure fire before flashover have a better chance to extinguish the fire quickly and contain the fire to the room or origin.

Training

Virginia OEMS Recertification Requirements

EMT – B 36 hours every 4 years

EMT – E 36 hours every 3 years

EMT – I 48 hours every 3 years

EMT – P 72 hours every 3 years

Must maintain valid CPR certification 3 hour recert every 2 years

National Registry EMS Certifications

EMT-P and EMT-I, 72 hours every 2 years

Must maintain valid CPR certification, 3 hour recertification every 2 years

LFEMSC requirement

EMT - I and EMT – P, must maintain ACLS, 8 hour recertification every 2 years.

Department Requirements for EMT-I and EMT-P and TEMO members

ITLS recertification, 8 hours every 2 years

Child Safety Seat installers need 8 hours of CE every 2 years, plus seat installs in front of an instructor.

2010 Training Hours by Personnel

Fire	3076
EMS	2786
Hazmat	239
Law/fire Marshal	159
City Required	58
Recruit	<u>3188</u>
TOTAL	9506

Winchester/Frederick Fire Academy

Volunteers spend more than 600 hours to become certified firefighters.

SCBA Air-Shop

2 personnel trained to work on SCBA packs
2 personnel trained to fit test firefighters for the use of SCBA masks



On the Job: Training.....



National Fire Protection Association (NFPA) Standards affecting Fire Departments

What Are NFPA Standards?

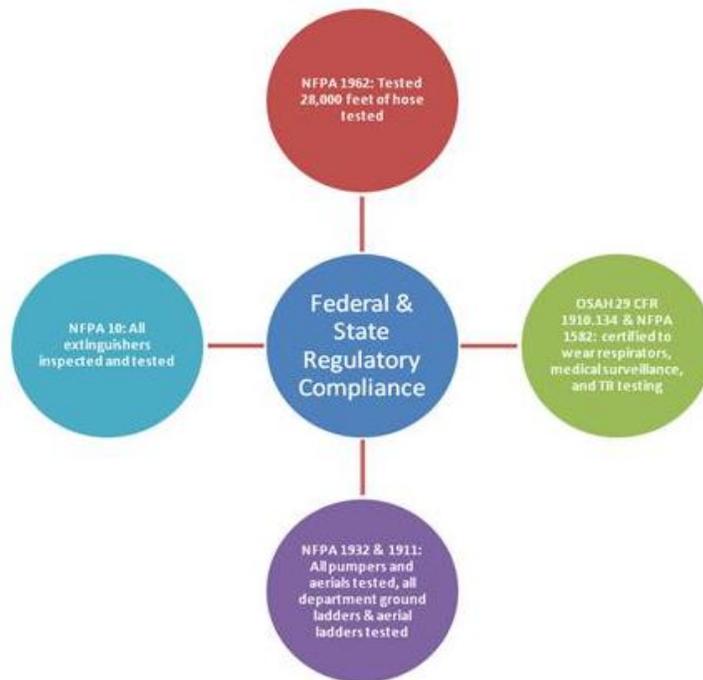
Consensus standards are developed by specific industries to set forth widely accepted standards of care and operations for certain practices. Standards are an attempt by the industry or profession to self-regulate by establishing minimal operating, performance, or safety standards, and they establish a recognized standard of care. They are written by consensus committees composed of industry representatives and other affected parties. The NFPA has many standards which affect fire departments. The standards should be followed to protect fire and rescue personnel from unnecessary workplace hazards. The established standards of care may be used if a civil lawsuit would arise.

In most cases, compliance with NFPA standards is voluntary. However, in some cases, Federal or state OSHA agencies have incorporated wording from NFPA standards into their regulations. In these cases, the compliance with the standards is mandatory.

Regardless of whether compliance with an NFPA standard is voluntary or mandatory, fire and rescue departments must consider the impact of "voluntary" standards on private litigation. In some states, a department may be liable for the negligent performance of their duties. Even in states that protect rescue workers under an immunity statute, most state laws do not protect fire or rescue departments for grossly negligent acts. Essentially, negligence involves the violation of a standard of care that results in injury or loss to some other individual or organization. In establishing the standard of care for rescue operations, the courts will frequently look to the "voluntary" standards issued by NFPA and other organizations. Although "voluntary" in name, these standards can become, in effect, the legally enforceable standard of care for fire and rescue departments. Accordingly, fire and rescue departments should pay close attention to applicable standards.

The National Fire Protection Association (NFPA) is:

- An international organization that establishes organizational guidelines that are nationally recognized and followed by fire departments.
- Comprised of more than 80 national trade and professional organizations, which provide input towards development of fire industry guidelines.



NFPA 402: Aircraft Rescue and Firefighting Operations

This standard establishes standards for fire and rescue operations involving aircraft.

NFPA 471: Responding to Hazardous Materials Incidents

This provides guidance to all fire departments to comply with federal hazardous materials regulations contained in 29 CFR 1910.120 and 40 CFR 311. It recommends standard operating guidelines for responding to hazardous materials incidents including planning procedures, response levels, site safety, communications, personal protective equipment, incident mitigation, and decontamination.

NFPA 472: Professional Competence of Responders to Hazardous Materials Incidents

This standard specifies minimum competency requirements for responders to hazardous materials incidents. It establishes the training levels as: first responders' awareness level, first responder operational level; hazardous materials technician; incident commander; and off-site specialists.

NFPA 473: Competencies for EMS Personnel Responding to Hazardous Material Incidents

This standard specifies minimum competency requirements for EMS Level I and Level II responders, including:

- meeting the appropriate responder awareness level defined in NFPA 472
- analyzing the incident to determine the hazards to the responder and the patient
- planning the response
- implementing the planned response
- terminating the incident

NFPA 1001: Standard on Professional Qualifications for Firefighters

This standard identifies the minimum requirements for firefighter candidates, and for those at the Firefighter I and Firefighter II levels. Requires familiarity with specific procedures, equipment, and conditions outlined in the standard. This standard is used as the basis for curriculum for Firefighter I and II courses.

NFPA 1002: Fire Department Vehicle Driver/Operator Professional Qualifications

This standard lists knowledge and skills needed to operate and maintain fire department vehicles.

NFPA 1003: Professional Qualifications for Airport Firefighters

This standard identifies minimum performance objectives for service as an airport firefighter, including medical requirements; familiarity with airports and aircraft; and familiarity with equipment, procedures, and conditions specific to emergency response at airports.

NFPA 1021: Standard on Fire Officer Professional Qualifications



NFPA 1040: Fire Service Instructor Professional Qualifications

This standard covers performance requirements for Fire Service Instructor I through IV, including lesson planning and development; instruction methods and materials; evaluation and record keeping; and learning concepts.

NFPA 1200: Standard for Organization, Operation, Deployment, and Evaluation of Public Fire Protection and Emergency Medical Service. This is a proposed standard which has not been adopted yet. If passed, it will establish broad requirements which affect organizational design, operations, vehicle deployment, and response times for fire and emergency medical services.

NFPA 1403: Live Fire Training Evolutions in Structures

This standard establishes procedures for training structural firefighters under live fire conditions.

Requirements include:

- training center burn buildings that are properly procured and prepared
- adequate water supply and room for vehicle parking and staging
- a pre-burn briefing session
- use of fuels that have known, controllable burning characteristics
- presence of a safety officer
- use of a fireground communications system, a building evacuation plan, backup safety personnel, emergency medical services and a pre-burn search
- use of full protective clothing and equipment

NFPA 1470: Standard on Search and Rescue Training for Structural Collapse Incidents**NFPA 1500: Standard of Firefighter Health and Safety**

This standard provides guidelines for establishing, implementing, and managing a comprehensive safety and health program. Among the requirements are:

- develop a risk management plan and an occupation safety and health policy
- appoint a fire department safety officer
- establish an occupational safety health committee
- maintain records on all job-related incidents
- train all fire department members to perform their assigned duties safely
- properly specify, maintain, and repair all vehicles, and train drivers and passengers
- use and maintain protective clothing and equipment appropriate to each member's duties
- apply an incident management system for emergency operations, including risk management systems and acceptability systems
- ensure that facilities comply with all applicable health, safety, building and fire codes
- medically evaluate and certify members
- provide a member assistance program

NFPA 1521: Standard on Fire Department Safety Officer

This standard requires fire departments to appoint a safety officer with the authority to identify health and safety hazards and ensure that they are corrected. Duties include:

- ensuring that OSHA record-keeping and reporting requirements are met
- preparing safety policies and ensuring they are followed
- monitoring activities/incidents where accidents involving department members could occur
- establishing and monitoring programs for detecting and correcting hazardous conditions
- reviewing and approving safety features of apparatus, equipment, clothing, etc.
- conducting safety training for the department
- investigating all accidents and incidents involving death or injury to department members

- keeping informed of health and safety issues
- requires that the safety officers also must be at least a Fire Officer Level I per the requirements of NFPA 1021, Fire Officer Professional Qualifications standard

NFPA 1561: Standard on Fire Department Incident Management Systems

The purpose of this standard is to provide structure and coordination to the management of emergency incidents to help ensure the safety and health of fire department members. It requires adoption of an incident management system to manage all emergency incidents and training exercises, with written plans to anticipate incidents that require standardized procedures. Also requires the department to:

- coordinate with other agencies involved in emergency incidents
- create a command structure and define standard supervisory assignments for each incident
- develop incident commander, command staff, planning, logistics, operations, communications, staging, and finance functions
- ensure personnel accountability and rest and rehabilitation for all members at the incident

NFPA 1581: Standard on Medical Requirements for Firefighters

This standard provides minimum guidelines for infection control in the fire station, at an incident scene, and other areas of operation. It covers:

- training and education
- appointing an infection control liaison
- immunization and testing procedures and exposure procedures
- disinfecting, cleaning, and storage in fire department facilities
- emergency medical operations protection, including infection control garments and equipment and handling of sharp objects
- cleaning, disinfecting, and disposal procedures

NFPA 1582: Medical Requirements for Firefighters

This standard provides guidelines to ensure that firefighters are physically capable of performing firefighting tasks. It covers the medical evaluation process as well as a list of conditions that would or could prevent a fire department member or candidate from performing as a firefighter by presenting a significant risk to the health or safety of others. (Note that OSHA standard 29 CFR 1910.156 also addresses physical fitness issues.)

NFPA 1901: Standard on Automotive Fire Apparatus

This standard specifies minimum requirements for new automotive pumper fire apparatus, consisting of a vehicle equipped with a fire pump, water tank, and hose, as well as an optional water tower. Appendices to this standard provide guidance on purchasing new fire apparatus, including writing specifications, obtaining and evaluating proposals, and awarding the contract.

NFPA 1981: Standard on Open-Circuit self-contained Breathing Apparatus for Firefighters

This standard provides minimum performance requirements and test methods, including:

- certification, inspecting and testing by manufacturers
- air flow, environmental temperature, vibration resistance, fabric flame and heat resistance, accelerated corrosion resistance, particulate resistance, face piece lens abrasion resistance, communications performance, and heat and flame resistance performance.

NFPA 1971: Protective Clothing for Structure Firefighting

This standard establishes manufacturer requirements for coats, coveralls, trousers, and hoods to protect firefighters against "adverse environmental effects" during structural firefighting. Also includes procedures for cleaning protective clothing. Clothing should be sized to allow freedom of movement.

NFPA 1982: Personal Alert Safety Systems for Firefighters

NFPA 1983: Standard on Fire Service Life Safety Rope, Harnesses, and Hardware

NFPA 1911: Service Tests of Pumps on Fire Department Apparatus

NFPA 1914: Testing Fire Department Aerial Devices

NFPA 1932: Use, Maintenance, and Service Testing of Fire Department Ground Ladders

NFPA 1961: Fire Hose

NFPA 1962: Care, Use, and Service Testing of Fire Hose, Including Couplings and Nozzles

NFPA 1991: Vapor-Protective Suits for Hazardous Chemical Emergencies

NFPA 1992: Liquid Splash-Protective Suits for Hazardous Chemical Emergencies

NFPA 1993: Support Function Protective Garments for Hazardous Chemical Operations

Life Safety Division



Overview

The Life Safety Division is charged with conducting plans review, fire inspections, public education and the investigation of fires, explosions, complaints and environmental crimes. Included with that is the enforcement of the Virginia Statewide Fire Prevention Code, City of Winchester Fire Prevention Code, and the Virginia Uniform Statewide Building Code. The work of the Life Safety Division is carried out by two full-time employees, the Fire Marshal (vacant) and Assistant Fire Marshal along with assistance from the department's operational personnel.

Guiding Principles

- Prevention of fire through proactive public education, inspections, investigation, and fire code enforcement.
- Mitigation of the effects of hazardous materials accidents and crimes on human life and the environment.
- Maintain or improve the existing level of customer service and flexibility in application of the codes.

Achievements

The past year proved to be a challenging but progressive year for the Life Safety Division. During the first half of the year we experienced a milestone by seeing the first Winchester Fire and Rescue employee graduate from the Virginia Fire Marshal Academy Law Enforcement program. The program consisted of nine weeks of law enforcement training in the areas of arson and criminal law, defensive tactics, firearms training, traffic stops, crime scene investigation, forensic fire scene investigation, and court room procedures. This training program is developed by the Virginia Department of Criminal Justice Services and the Virginia Department of Fire Programs as required by the Code of Virginia 27-34.2:1 for authorization of police powers.



The department also saw two of our operational firefighters complete the VFMA Fire Inspector 1031 course, one completed the VFMA Fire Investigator 1033 course, and one completed National Fire Academy Juvenile Firesetter Specialist course.

These achievements will help our department to continue to provide quality service to our citizens by developing greater depth within our Life Safety Division.

Plans Review

The new development of properties and buildings requires a regulatory process to ensure that all fire safety and code requirements are complied with. The Fire Marshal reviews site development plans for the need and placement of fire department access to roads, hydrants, and other fire service features. They also review new construction plans for fire alarm systems, fire sprinkler systems, and special hazard suppression systems so that a fire protection permit can be issued for a contractor to conduct the approved installation. This responsibility fosters a great working relationship between the Fire and Rescue Department and the city's Zoning and Inspections staff.

Plan Review Type	Qty.	Revenue
Site Development Plans	25	\$0
Fire Suppression Systems	12	\$869.16
Fire Alarm Systems	20	\$4,060.62
Fire Sprinkler Systems	35	\$5,485.24
Totals	92	\$10,415.02



Fire Inspections

Through fire code inspections we are able to educate owners and occupants of commercial properties in how to maintain a fire safe environment for their customers. We accomplished this with our two Fire Marshals along with the assistance of our operational firefighters. Our operational firefighters conduct annual inspections on city owned and operated properties and our Fire Marshals conduct annual inspections in our healthcare, daycare, and other state licensed institutional facilities. In addition, the Fire Marshals also conduct seasonal and special event inspections throughout the year. Our seasonal inspections include residential hotels and motels along with mercantile occupancies. Our special event inspections include the inspection of vendor stands and tents for the various festivals throughout the year. These inspections are conducted at no charge to the occupants and/or owners.

In addition to fire code inspections the division is responsible for conducting acceptance testing on the fire protection systems that we approve through plan review. Once a contractor has completed their project they contact the Fire and Rescue Department to schedule an inspection of their installation. These inspections are conducted as part of the permitting process at no additional charge to the contractor.

Inspection Type	Qty.	Revenue
Fire Inspections	253	\$0
Fire Re-Inspections	134	\$0
Massage Establishment Permits	5	\$0
Fire Alarm Acceptance Tests	22	\$0
Fire Sprinkler Acceptance Tests	28	\$0
Hood Suppression Acceptance Tests	7	\$0

Public Education

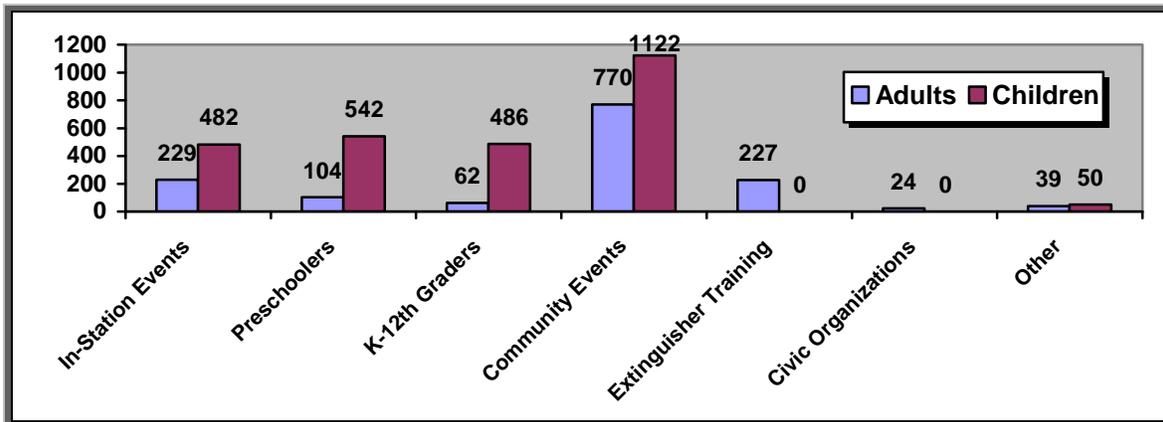
Public education is a critical aspect of the Fire and Rescue Department. Through a multitude of programs we educate adults and children of all ages. During 2010 we were able to provide fire prevention education to over 1,455 adults and 2,682 children. This training is provided to public and private educational facilities as well as civic organizations and the business community. Children receive education on the dangers of fire and how to Stop, Drop, and Roll or create a home fire escape plan. The adult population receives fire and life safety tips through public service announcements and programs such as fire extinguisher training.

The department provided Christmas tree fire safety tip tags to each of the tree lots around the city to provide to their customers along with cold weather emergency information. To reinforce the importance of proper Christmas tree care we conducted the first live-fire Christmas tree demonstration to show citizens just how hazardous a dry Christmas tree can be.



We also continued our smoke alarm and child safety seat installation programs and installed 7 smoke alarms and 124 child safety seats. Both of these programs provide a great service to the community and we plan to improve on them during 2011.

Public Education Types



Public Event Requests

Each year public and private entities request EMS or fire support from WFRD for their special event. From the Apple Blossom festival to Handley Football games, the department utilizes on duty career and volunteer resources to fill the need of the request. If entities request dedicated resources for these events, the department developed a fee schedule that assists in determining the type of coverage desired. The list below is the requests received by the department in 2010.

Activity	Date	Location	Assist.
Flyer Distribution Ref: Budget Cuts	3/4/2010	Loudoun St. Mall N. of Boscawan	N
Girl Scout Cookie Booth Sales	3/5, 3/6 & 3/27	Front of Godfrey Miller & Behind Old Court House	N
Rotary 5K & Kids Fun Run	4/10/2010	J. Barnett Park & Roads	N
Winchester Walk MS	4/17/2010	1st Presbyterian Church on Downtown Mall	N
Yard Sale/Fun Festival	4/17/2010	1317 S. Pleasant Valley & 1309 Opequon	N
4th Annual Heart Havens 5K Race	4/24/2010	Kernstown Battlefield & Estates	Y
Doo Dah Day	4/24/2010	JB Park near outside pool area	Y
Johan Handley Walk to Mt. Hebron	4/26/2010	Boscawan/Loudoun Mall to Mt. Hebron	Y
Apple Blossom Carnival	4/27 - 5/2/10	Parking Lot behind Ward Plaza	Y
Parade/Douglas Community Learning Ctr.	4/28/2010	DCLC around black and back	N
Kids Bloomin Mile	4/30/2010	Block around JHHS	Y
Old Town Midway	4/30 - 5/1/10	Midway (food, concessions, games)	Y
Shenandoah AB Weekend in the Park	4/30, 5/1, 5/2	Entire City Park	N
Apple Blossom 10K Race	5/1/2010	JHHS area & streets of Win.	Y
Car Show	5/8/2010	Field behind War Memorial Bldg.	N
Corvette Carshow	5/8/2010	Old Towne Walking Mall	N
Bark for Life	5/15/2010	Jim Barnett Park & Shelters	N
Win. March for Babies	5/15/2010	Wellness & Fitness Center	Y
Disc Golf Tournament	5/16/2010	JB Park	N
Great Strides/Cystic Fibrosis Foundation	5/16/2010	Old Country Courthouse	N
Car Show	5/22/2010	Handley High School	Y
JKES Orff Ensemble (Percussion)	5/22/2010	Center of Old Town Mall	N
Loudoun Street Mile	5/31/2010	Loudoun St & Courthouse area	N
Gathering of Eagles	6/4-6/10	Court house Courtroom and Lawn	N
Winchester Soap Box Derby	6/5/2010	S. Cameron/Monmouth to Boscawan	Y
Take Steps for Crohn's & Colitis Walk	6/5/2010	Activities at Handley H.S.	N
Sing Along Party	6/5/2010	In front of Bright Center	N
Annual Shen. Valley Heritage Ride	6/6/2010	Begins & Ends @ VH Wellness Ctr.	N
Special Olympics LEO Torch Run	6/8/2010	Loudoun, Cork, Washington, Handley & Valley	Y
Dedication Our Health Phase II Bldg.	6/9/2010	Baker St. end of Park Garage to Cameron St.	N
Virginia Summer Food Services Pgm	6/16-8/20/10	Kiwanas Shelter	N
Virginia Summer Food Services Pgm	6/16-8/20/10	Frederick Douglas Park	N
NAMI Walks	6/19/2010	Winchester Park to Perkins	N
Kids & Cops Camp	6/21-25/10	JB Park Rotary Shelter	Y
Invitational Swim Meet	6/25-27/10	JB Park Outdoor Pool	N
Bluemont Summer concerts	6/25-8/27/10	Old Frederick County Courthouse	N
Community Fireworks Event	7/3/2010	Jim Barnett Park - Pool & Ball Fields	Y
Liberty 5K & Kids Run	7/4/2010	JB Park	N
Disc Golf Tournament	7/11/2010	Jim Barnett Park	N

Block Party	7/24/2010	The Old Elk Street Park	N
Winchester Day's	7/23, 24, 25/10	Old Town Walking Mall	N
Shenandoah Moonlight Ball	7/24/2010	Old Frederick County Courthouse	N
Family Day 2010	7/25 & 8/1/10	Douglass Park	N
Winchester BMX	7/30 - 8/1/10	BMX Track in JB Park	Y
Winchester Baseball FundRaiser	8/2 & 8/3/10	Corner of Boscawen & Amherst & Corner of S. Pleasant Valley & Featherbed	N
Shawnee District Twilight Camp	8/3-6/10	JB Park Exchange Shelter & Pool	N
Antique Car Show	8/6/2010	Loudoun Street Mall	N
World Series Kickoff Event	8/13/2010	JBPark Yost field	N
Film Showings	8/14/2010	Indian Alley	N
Move on the Mall	8/19/2010	Old Court house & Lawn	N
Friday Cheers	8/20/2010	Off of Philpot St - Oak Crest Parking	N
Community Picnic	8/21/2010	Frederick Douglas Park	N
Fundraising Concert	8/28/2010	Civil War Museum Porch & Lawn	N
Salsafest	8/28/2010	Top of Court Sq. Auto Park	N
Church Anniversary	8/29/2010	Opequon Ave/Hollingsworth to Parkview	N
Physical Fitness Testing-Winchester Police	8/31/2010	East Ln from Woodstock to Cork St.	Y
Patsy Cline Festival	9/4/2010	608 S. Kent St.	N
MDA Fill the Boot Drive	9/4,5,6/2010	S. Pleasant Valley & Jubal Early Dr	N
Car & Truck Show	9/11/2010	JBPark behind Memorial Bldg.	N
5K Charity Walk	9/11/2010	Valley Ave to Handley HS	Y
Praying for America	9/11/2010	Old Court House Steps	N
Discovery Museum Fundraising Gala	9/17/2010	Loudoun or Court Square Parking Garage	N
Haunted House	9/17- 1/14/10	Lions Club Pavillion, small Jaycee Shelter	N
Film Showings	9/18/2010	Indian Alley	N
5K Relay	9/18/2010	Shen. Univ. Main Campus Grounds	N
Physical fitness Testing - PD	9/20-24/10	East Lane	N
Mercedes Benz Club	9/24-26/10	In front of Statue on Mall	N
29th Annual Walk-a-Thon	9/25/2010	Loudoun Street Mall	N
Community Safety Fair	9/25/2010	Preston & Eagle Fields	Y
Outdoor Mogvie Night	10/1/2010	Palace Theatre Parking Lot	N
International Children's Festival	10/2/2010	JB Park Gym, Social Hall	N
Peyton Street Block Party	10/2/2010	Peyton between Fairmont & Braddock	N
Green Circle 5K Walk	10/2/2010	Jubal Early, Meadow Branch	N
Cyclocross Race	10/3/2010	Jim Barnett Park	Y
32nd Annual Car & Truck Show	10/9/2010	Old Town Mall	N
Walk for Christ	10/16/2010	Kiwanis Shelter 1 & through Park	N
Out of the Darkness Walk	10/23/2010	SU to Handley Library	N
5K Run/walk	10/23/2010	Millwood Pike & Lowry Dr.	N
Rolling Hills Subdivision Fall Festival	10/30/2010	Ridgetop Court	N
Old Town Halloween Trick-or-Treat	10/30/2010	Loudoun Street Mall	N
Our Perilous Condition	11/5/2010	Loudoun between Boscawen & Piccadilly	N
Old Town X-mas Parade & Tree Lighting	11/29/2010	Streets surrounding Loudoun Street Mall	N
Victorian Candlelight Ball	12/11/2010	1st Presbyterian Church and Downtown Mall	N
First Night Winchester	12/31/2010	Old Town Mall	Y



Another area of fire prevention education that we re-established in 2010 is our Juvenile Firesetter Intervention Program. The department has a certified Juvenile Firesetter Intervention Specialist that administers the program to city residents as well as those that are referred to our program from the surrounding jurisdictions. The program is designed to redirect children that have chosen to experiment or act out by the use of setting fires.

This program is still in the infancy stages and we hope to utilize it as a tool to prevent child related crimes in conjunction with the Winchester Police Department's Timbrook House. We had a total of three children complete the program in 2010.

Investigations

After a fire is extinguished the Fire Marshal has the responsibility of determining how that fire occurred and the circumstances surrounding the situation. This is accomplished by first locating the area of origin and then narrowing that down to a specific point of origin and then determining



an exact cause.



The cause of a fire is classified in one of four ways: *accidental, incendiary, natural, or undetermined.* At the completion of the investigation an investigative report and case file is put together to document the activities of the investigation. In the event that a fire is determined to be incendiary in nature and found to be a criminal offense, the Fire Marshal will

work with the Commonwealth Attorney's Office to have the offender prosecuted and brought to justice. In many situations this will be a joint investigation with the Criminal Investigations Division of the Winchester Police Department.

Cause of Ignition	Qty.
Intentional	22
Unintentional	50
Failure of equipment or heat source	17
Cause under investigation	18
Cause undetermined after investigation	13

Investigation Statistics	Qty.
Incident Investigations	19
Arrests Made	4
Civilian Fatalities	0
Civilian Casualties	4
Fire Service Casualties	4

Area of Origin	Qty	% of All Fires	Total Est. Loss	% of All Fire Loss
Other	8	6.66	\$550	0.12
Egress/exit, other	1	0.83	\$100	0.02
Common room, den, family room lounge	1	0.83	\$2,000	0.43
Function areas, other	2	1.66	\$1,000	0.22
Bedroom with less than 5 persons	1	0.83	\$8,500	1.83
Cooking area, kitchen	9	7.50	\$65,225	14.06
Bathroom, locker room	3	2.50	\$5,100	1.10
Laundry area	3	2.50	\$1,500	0.32
Processing/manufacturing area	2	1.66	\$600	0.13
Storage area, other	1	0.83	\$950	0.20
Storage room,	1	0.83	\$50	0.01
Service facilities, other	1	0.83	\$250	0.05
Conduit, pipe, utility, or ventilation shaft	1	0.83	\$150	0.03
Chute; laundry or mail, excluding trash chute	1	0.83	\$500	0.11
Duct: HVAC, cable exhaust, heating, or AC	1	0.83	\$500	0.11
Equipment or service area, other	2	1.66	\$1,000	0.22
Exterior balcony, unenclosed porch	1	0.83	\$150	0.03
Ceiling & floor assembly, crawl space	2	1.66	\$2,200	0.47
Attic: vacant, crawl space, above top story	3	2.50	\$6,000	1.29
Wall surface, exterior	1	0.83	\$1,000	0.22
Roof surface, exterior	1	0.83	\$0	0.00
Vehicle Area	2	1.66	\$2,000	0.43
Operator/passenger area of transportation equip.	3	2.50	\$13,000	2.80
Engine area, running gear, wheel area	8	6.66	\$25,200	5.43
Fuel tank, fuel line	1	0.83	\$1,000	0.22
Exterior, exposed surface	1	0.83	\$500	0.11
Outside area, other	32	26.66	\$108,825	23.45
Highway, parking lot, street: on or near	10	8.33	\$75	0.02
Courtyard, patio, porch, terrace	1	0.83	\$5,000	1.08
Open area- outside; included are farmland, field	8	6.66	\$525	0.11
Wild land, woods	1	0.83	\$0	0.00
Multiple areas	1	0.83	\$210,000	45.26
Undetermined	6	5.00	\$575	0.12

New Personnel for 2010



Firefighter Brandon Krippner
Re-Hired 2/6/2010



Firefighter Brandon Buchanan
Hired 3/15/2010



Firefighter Joshua Adams
Hired 3/15/2010



Firefighter Ryan Miller
Hired 3/15/2010



J. Scott Cullers, Fire Chief
Hired 8/16/2010



Firefighter Andrew Edwards
Hired 9/27/2010

**We welcome our new personnel to the
Winchester Fire and Rescue Department!**



Cost of a New Firefighter

The first year of employment is the most critical in developing a firefighter for a long career in the emergency services field. Personnel selection is based on many factors but the number one goal is to employ the best possible person that can provide the service expected from our citizens. The chart below is a comprehensive list of expenditures that are endured by the department to bring a new firefighter on board. New personnel must train for a minimum of six months before being considered as operational and a part of minimum daily staffing. This list does not include the man hours that are needed by other personnel to ensure these individuals are meeting the department standards.

Winchester Fire and Rescue
New Firefighter Cost Analysis

Starting Salary	1	\$33,854.08	\$33,854.08
Annual Leave	114	\$12.52	\$1,427.28
Holidays	96	\$18.78	\$1,802.88
Floater Holidays	48	\$12.52	\$600.96
Fringe Benefits	1	\$9,479.14	\$9,479.14
Training Manual	1	\$28.50	\$28.50
Safety/Survival Manual	1	\$27.20	\$27.20
Personal Information Form	1	\$0.10	\$0.10
VPN Account Form	1	\$0.10	\$0.10
Email Account Request w/IT	1	\$0.10	\$0.10
Department ID's	3	\$1.00	\$3.00
Accountability Tags	6	\$0.50	\$3.00
Street Map	1	\$0.25	\$0.25
Firehouse Account	1	\$0.00	\$0.00
Bunker Jacket	1	\$1,135.06	\$1,135.06
Bunker Pants/Suspenders	1	\$773.32	\$773.32
Name Panel	1	\$70.00	\$70.00
Leather Fire Boots	1	\$275.00	\$275.00
Gloves	1	\$60.00	\$60.00
Hood	1	\$38.00	\$38.00
Helmet	1	\$221.99	\$221.99
Helmet Shield	1	\$47.99	\$47.99
Gear Bag	1	\$49.99	\$49.99
Scott Mask	1	\$278.95	\$278.95
Mask Bag	1	\$10.50	\$10.50
40mm Adapter	1	\$0.00	\$0.00
Scott Cartridge	1	\$0.00	\$0.00
Coveralls	1	\$120.00	\$120.00
Station Uniforms	52	\$6.00	\$312.00
T-shirts	5	\$6.60	\$33.00
Work Boots	1	\$120.00	\$120.00
Beanie Hat	1	\$10.00	\$10.00
Baseball Hat	1	\$14.95	\$14.95
Rain Jacket	1	\$140.98	\$140.98
Winter Jacket	1	\$212.80	\$212.80
PT Pants	1	\$13.00	\$13.00
PT Shorts	1	\$10.00	\$10.00
PT Hooded Sweatshirt	1	\$20.60	\$20.60
Running Shoes	1	\$78.00	\$78.00
Shirt Badge	2	\$55.00	\$110.00
Written Test	33	\$0.10	\$3.30
PAT Test	8	\$25.00	\$200.00
Background Investigation	1	\$840.00	\$840.00
Polygraph	1	\$90.00	\$90.00
Physc. Evaluation	1	\$300.00	\$300.00
Physical	1	\$600.00	\$600.00
TOTAL Cost			\$53,416.02



Department Recognitions



Firefighter Matt Yost
City Wide Mapping Project



Sergeant Baker graduation from
the Virginia Fire Officer Academy
in Richmond, VA



Firefighter Joshua Adams
Operational Clearance



Firefighter Ryan Miller
Operational Clearance



Firefighter Kevin Landman
Operational Clearance



Firefighter Stephanie Timbrook
Operational Clearance

The Winchester Fire and Rescue Department recognizes and thanks each dedicated employee for their professionalism, hard work and determination. Our employees are the foundation for a successful organization.

Public Recognition

From time to time the Department receives letters, notes and donations from the public thanking us and the City of Winchester for the services that we provide or provided them in their time of need. Typically donations received are sent to the station that is responsible for the first due area of the giver. We take great pride in receiving these notes of thanks and ensure our personnel are recognized for their efforts.



Our honor guard is very active in providing services to ceremonies such as the Fallen Firefighters Memorial Service at the National Fire Academy, special events and memorial services.

CHERYL W. REAMES
1610 Lewis Street
Winchester, VA 22601-3166
Phone (540) 662-3432
July 30, 2010

Captain Scott Keminger
Winchester Fire and Rescue
231 East Piccadilly Street, Suite 330
Winchester, VA 22601

Dear Captain Keminger:

On Tuesday, June 29, 2010, I was transport Center by two of your employees, Andrew and Eric. They spoke gently and clearly, moving me with the least discomfort. They explained the procedures they needed performing. They explained to my husband and I when we got to the hospital, they explained construction going on. As they took me to the room, they would not leave me until someone else for me.

Both of these men took their time to make me more comfortable. They were kind, caring, and efficient and professional. I hope you will extend my thanks to them very fine representatives of their department.

Sincerely,
Cheryl Reames
Cheryl Reames

Dear Mr. Keminger,

On Thursday May 6th I was shopping in Balk when I suddenly became ill. Several of the store employees came to my rescue, offered a chair and summoned the store manager. It was determined that I probably needed to go to the ER and they promptly made that call.

The unit from Shenandoah Fire and Rescue was there in a very short time. They assessed my situation and offered such wonderful care and compassion for me. I felt very fortunate to have received such help from the team at EMR.

While I do not recall your names, I do remember your gentle ways and kind concern for me when I fell on May 22. You made a very painful experience as painless as possible.

Please accept the enclosed donation as a small token of my appreciation for your excellent care and regard.

Sincerely,
Virginia G. Newcome
225 Lynn Dr.
Stephens City, VA
22657

"Son" Shine Learning Center
205 W. Piccadilly Street
Winchester, Virginia 22601
540-662-0071 540-662-0202 540-662-0202
Sherry Johnson, Director

Dear Son Chief Callahan,

As often in this world we hear tales of complaining and your compliments. I want you to know that this letter is full of compliments regarding the fine group of young men that you train, raise, and employ. This morning we at "Son" Shine Learning Center had the honor of being taught fire prevention from: Sgt. G. G. Gandy, Adam Hill, Brandon Williams, Matt Beahar, Jimmy Davidson, and Brandon Buchanan.

I can say, without hesitation, that this was the most thought out, planned, most professional, and kind friendly group of firefighters that we have had visit our Learning Center.

Thank you!

Sherry Johnson, Director
"Son" Shine Learning Center

11/10/10

Dear Son Chief Callahan,

11/10/10... Glenn Macher
Berny Clowson

We truly appreciate your quick response, kind manners, and expert attentiveness!

Sincerely,
Macher + Clowson
Barley

11/10/10

THANK YOU
I appreciate your smiles and our surprise never forget in our life God Bless you all
Mrs. Triscon

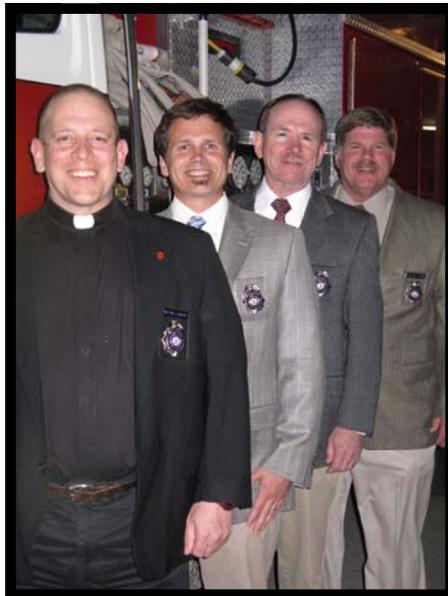
CHAPLAIN PROGRAM

The purpose of our chaplaincy program is to assist members and their families, as well as citizens by providing spiritual and emotional support before, during or after an emergency.

Our chaplain group hold all conversations in extreme confidence. The position of this department is to encourage a confidential relationship between our chaplains and our members. The only time that the chaplains would be expected to share information with department leaders would be in the case of a public safety concern or when harm is imminent to a person or persons.

We feel that this can be very successful and healthy for our department and encourage all of our members to embrace this program. Qualifications of our Chaplains:

- An ordained (or otherwise credentialed) member of the clergy
- In good physical health
- Interested in the fire and rescue service
- Prepared to serve in a crisis zone
- Willing to commit the time necessary to make the ministry effective
- Committed to learn the skills necessary to effectively relate to and minister to firefighters and EMS personnel



Father Michael Dobbins, Kent Woodward, Darrel Taylor, Mark Ransom

Retirement

FRANK E. WRIGHT

June 1972 to May 2010

38 Years of Dedicated Service

WFRD Thanks Chief Wright for his Dedication and Leadership!



Y120

Memorial



In Loving Memory Of
Lee Crisman Holler, Jr.
(SMG, US Army, Ret.)

March 16, 1929 ~ January 26, 2010

Service
Friday, January 29, 2010
10:00 AM
Shawnee Fire and Rescue Department

Officiating
Reverend James Smith

Interment
Private

Omps Funeral Home, Amherst Chapel
Winchester, Virginia

Lifetime member of Shawnee Fire Company 1968 – 2010
Member of Clearbrook Fire Company



Department Members



ADMINISTRATIVE STAFF
 Scott Cullers, Fire Chief
 Eddie McClellan, Captain EMS
 Scott Kensinger, Captain Operations
 Jeremy Luttrell, Interim Fire Marshal
 Beth Sivills, Administrative Assistant
 Joyce Vance, Billing Manager
 Bonnie Diamantes, Executive Secretary

STATION 1
 Lt. Matt DeHaven

A Shift
 FF Todd Shiley
 FF Will Sigler
 FF Branyon Williams
 FF Scott Gray
 FF Brandon Krippner

STATION 2
 Lt. Kevin Yost

A Shift
 FF Rick Burton

STATION 4
 Lt. Craig Strawderman

A Shift
 Sgt. Kevin Duckwall
 FF Sam Bohus
 FF Terry Orndorff
 FF Al Moats
 FF David Hughes

STATION 5
 Lt. Donald Whitacre

A Shift
 Sgt. Carroll Richardson
 FF Andrew Funk
 FF Matt Yost
 FF Eric Duckwall
 FF Chad Wilson

B Shift
 Sgt. Chuck Shimp
 FF Blane Johnson
 FF Nathan Newlin
 FF Chris Umphrey
 FF Ryan Miller

B Shift
 FF Kevin Layman

B Shift
 FF Gerald Bohus
 FF Chris Yost
 FF Adam Funkhouser
 FF Stephanie Timbrook

B Shift
 Sgt. Matt Mintschenko
 FF Len Clowser
 FF Allen Ballenger
 FF Drew DeHaven
 FF Bryant Gochenour
 FF Michael Bender

C Shift
 Sgt. Jon Henschel
 FF T.J. Vaught
 FF P.J. Burroughs
 FF Kevin Landman
 FF Matthew Atkins

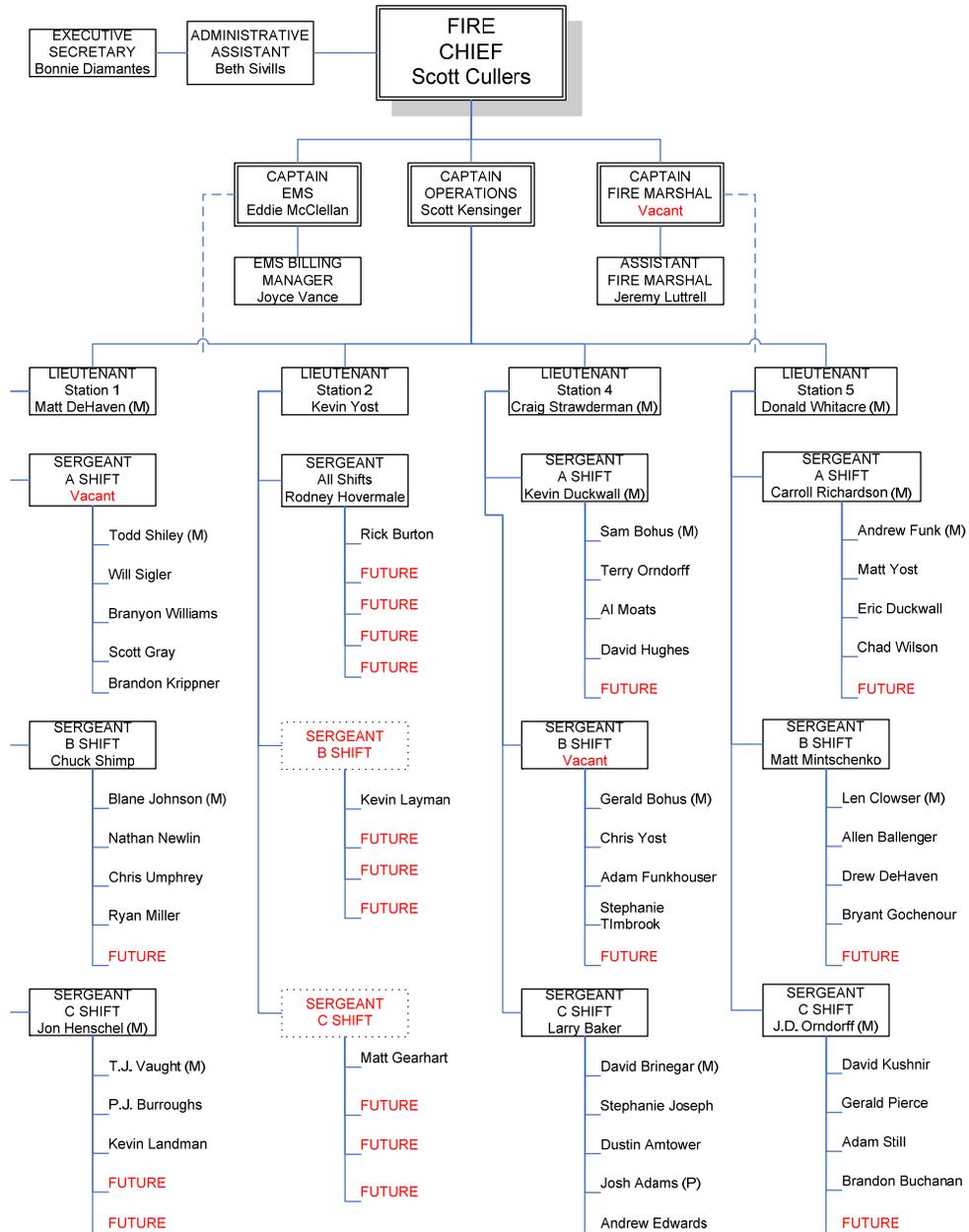
C Shift
 FF Matt Gearhart

Floater Officer
 Sgt. Rodney Hovermale

C Shift
 Sgt. Larry Baker
 FF David Brinegar
 FF Stephanie Joseph
 FF Dustin Amtower
 FF Joshua Adams
 FF Andy Edwards

C Shift
 Sgt. J.D. Orndorff
 FF David Kushnir
 FF Gerald Pierce
 FF Adam Still
 FF Brandon Buchanan

Winchester Fire and Rescue Department Organization Chart



Personnel Assignments

Winchester Fire & Rescue

Personnel Assignments

Last Updated: April 1, 2011



Shift	Station 1	Station 2	Station 4	Station 5
A	Shiley (M)✪ Sigler (M) Williams (E)(F)(2) Gray (T)(B) Krippner (B)	Burton (F)(2)(B)	Sgt. Duckwall (M)(P) S. Bohus (M)(P) T. Orndorff (B) Moats (E)(2) Hughes (B)	Sgt. Richardson (M)(T)(P) Funk (M) M. Yost (T)(B) E. Duckwall (E) Wilson (B)
B	Sgt. Shimp (2)(B) Johnson (M)(T) Newlin (E)(2)(T) Umpfrey (B) Miller (B)	Sgt. Hovermale (B)(2)✪ Layman (2)(B)	G. Bohus (M)(P) C. Yost (E) Funkhouser (B) Timbrook (B)	Sgt. Mintschenko (B)(P)✪ Clowser (M) Ballenger (E) D. DeHaven (B) Gochenour (B) Bender (B)(Prob)
C	Sgt. Henschel (M)(P) Vaught (M)(T) Burroughs (E)(2) Landman (B) Atkins (E)(Prob)	Gearhart (2)(B)	Sgt. Baker (B) Brinegar (I)(M) Joseph (E) Amtower (B) Adams (E) Edwards (Prob)(B)	Sgt. Orndorff (M)(T)(P) Kushnir (E) ✪ Pierce (F)(B) Still (B) Buchanan (Prob)(B)
	16 total, 6 ALS, 4 EMT-E, 6 EMT-B	5 total, 5 EMT-B	16 total, 5 ALS, 4 EMT-E, 7 EMT-B	17 total, 5 ALS, 3 EMT-E, 9 EMT-B
LT	DeHaven (M)(F)(2)(P)	Yost (2)(B)	Strawderman (M)(P) ✪	Whitacre (M)(I)(P)
Capt.	McClellan (I)(M)(2)	Kensinger (T)(B)	Kensinger (T)(B)	McClellan (I)(M)(2)
FM	Acting FM Luttrell ✪			
Admin	Sivills, Diamantes, Vance			
Chief	Cullers (B)			

Yellow highlight denotes new assignments

54 field personnel (16 ALS, 11 EMT-E, 27 EMT-B) (4-LT, 8-Sgt. 42-FF)

7 office personnel (1-Chief, 2-Capt., 1-Acting FM, 3-admin)

TOTAL 61 Fire Dept. Personnel

TOTAL 62 Authorized Positions

Legend:	
✪	Child Seat Installer
(F)	Fitness
(M)	ALS
(B)	BLS
(E)	Enhanced
(T)	TEMO
(P)	Preceptor
(2)	Station 2 Qualified
(I)	Infection Control
(Prob)	Probationary

Some of our Valued Volunteer and Career Personnel



Department Apparatus

The most important tool to a firefighter and the fire service is their apparatus. The City of Winchester is fortunate that the volunteer system has been dedicated for many many years in providing top of the line apparatus to serve the community. Today, a new pumper will cost in excess of \$600,000, a ladder truck \$1,200,000, a medic unit \$200,000. We are fortunate that the volunteer stations pay for the cost of apparatus. The average cost of vehicle maintenance and fuel per station is **\$50,546 per year.**

Apparatus	Make	Model	Year
Friendship Fire Company, Station 1			
Gator 1	John Deere	Gator	
Engine 1	Pierce	Arrow XT	2010
Wagon 1	Seagrave	Marauder	1997
Medic 1	Freightliner	FL-50	1999
Medic 1-2	International	4300	2006
Utility 1	Chevy	Suburban	2001
Rouss Fire Company, Station 2			
Truck 2	Pierce	Dash	1998
Ladder 2	Simon/LTI	Spartan Gladiator	1992
Serv 2	Ford	F-350	2002
Shawnee Fire Company, Station 4			
Wagon 4	Seagrave	Marauder	1996
Engine 4	Pierce	Lance	2006
Medic 4-1	International	4300	2009
Medic 4-2	Ford	E-450	1998
Utility 4	Ford	F-350	1999
South End Fire Company, Station 5			
Wagon 5	Pierce	Contender	2008
Engine 5	Pierce	Dash	2002
Medic 5-1	GMC	TC4V042	2007
Medic 5-2	Ford	E-450	2001
Utility 5	Chevy	Tahoe	2001
Canteen 5	GMC	Yukon	2001
Winchester Fire and Rescue, Station 6			
Admin 6	Ford	Explorer	1998
Fire Marshal 6-2	GMC	2500 HD	2005
Battalion 6	GMC	2500 HD	2006
Operations 6	Ford	Explorer	2007
Fire Marshal 6-1	Ford	Explorer	2008
EMS 6	Ford	Explorer	2010
Fire Chief 6	Ford	Explorer	2010
Hazmat 6	International	4900	1990

Volunteer Leadership.....



Friendship Fire Company – Station 1

President Brian Bannister
Chief Bobby Luttrell
Deputy Chief Sean Grubbs
Captain Jimmy Williams
Admin. Director Elyus Wallace

Rouss Fire Company – Station 2

President Tim Clark
Chief Dusty Bowers
Deputy Chief Walt Moore

Shawnee Fire Company – Station 4

President Karl Liedke
Chief Ryan Hodges
Deputy Chief Ray Hess
EMS Captain Rick Boyd
Treasurer Jay Bailey

South End Fire Company – Station 5

President Robert Scott
Vice President Bill Moreland
Chief Billy Moreland
Deputy Chief Tom Zirkle
Treasurer Larry Peters
Secretary Jamie Martin

Friendship Fire Company

Friendship Fire Company No. 1, Inc
627 North Pleasant Valley Road
Winchester, VA 22601
Main (540) 667-6961 Fax (540) 662-1823

To: Scott Cullers, Chief WFRD

From: Bobby Luttrell, Chief Friendship Fire Co.1 Inc.

Subject: 2010 Annual Report

Date: January 26, 2011

I am pleased to submit the annual Chief's report for the Friendship Fire Company for the year of 2010. The year brought some challenges for the Company with the current state of the economy the budget was tight and several projects had to be placed on hold. With the purchase of the new fire engine paying for it and also buying some small equipment for it would be a challenge as well. For 2010 Fundraising profits were down for the year although we did welcome 8 new members this year.

For the year 2011 we will have 5 students graduating from the Fire academy, 1 student from the Ems academy, and 1 from Medic Class. Planned purchases this year will include a battery powered Ems cot which will be easy for the Ems crew to load the patient and save on back injuries, with the approximate cost of \$10,000. Also to improve personnel safety in firefighting operations we are going to be purchasing 12 complete sets of turn-out gear this year with the cost of \$25,000 to \$30,000. Also sitting down with the city to negotiate acquiring the land between the station and the fire lane for future building.

I am very proud of the overall teamwork this year within the department between the Volunteers and Career Staff I think we made great improvements as far as the future of the department as well as strengthen mutual aid with Frederick County.

As always, We are looking forward to working with the department in 2011.

Respectfully Submitted,
Bobby Luttrell, Chief
Friendship Fire Company No.1 Inc.

2010 Station Runs: **2083**



Station 1 - Friendship Fire Co.

627 N. Pleasant Valley Road

Winchester, VA 22601

540-667-6961

Year built 1976

APPARATUS



Engine 1 2010 Pierce Arrow XT



Wagon 1 1997 Seagrave Marauder



Medic 1-1 1999 Freightliner FL-50



Medic 1-2 International 4300



Utility 1 2001 Chevy Suburban & **Gator 1**

Rouss Fire Company

ORGANIZED PRIOR TO
MAY 20, 1789



MOTORIZED
MAY 3, 1907

January 26, 2011

Scott Cullers, Chief
Winchester Fire & Rescue Department
231 East Piccadilly Street
Winchester, VA 22601

Chief Cullers,

I am pleased to submit the annual report for the Charley Rouss Fire Company. During 2010 there were many tasks that were successfully completed by the officers and membership.

During 2010,

- 853 calls for service were answered by the company
- We have continued to update Personal Protective Equipment, two new sets of Janesville V-Force were ordered; and two sets of Haix boots were purchased
- Annual Aerial Tests were performed on our apparatus, with all apparatus certified by a third party testing agency
- We replaced the onboard power plant on Truck 2 with a 20kW Harrison hydraulic generator
- We applied for several Grants, and were awarded a \$10,000 Grant from Lantz Construction Company which we used for the development of the Air Shop
 - With this money the air shop was built along with purchasing tools and equipment to provide maintenance and fit testing for the S.C.B.A.'s of Winchester Fire and Rescue Departments.
- We continued to provide the best possible Fire Prevention Training to the public
- Our members have continued their training through the Basic Fire Academy and we had one member complete the Basic EMS Academy

THE STRONGEST VOLUNTEER FIRE COMPANY IN THE UNITED STATES

I am very proud to say the overall teamwork with-in the Winchester Fire & Rescue Department (both Volunteer and Career) has continued to make great strides in 2010. The Officers and General Membership have showed great interest in the success of not only the company, but also the overall department.

On behalf of the Rouss Fire Company I would like to welcome you back and congratulate you in your new position as Fire & Rescue Chief. We are looking forward to working with yourself and the department for years to come.

Respectfully Submitted,

Dusty Bowers, Chief
Charley Rouss Fire Company, Inc.

2010 Station Runs: **855**



Station 2 - Rouss Fire Co.

3 S. Braddock St.
Winchester, VA 22601
540-662-5529
Year built 1895

APPARATUS



Ladder 2 1992 Simon/LTI Spartan



Truck 2 1998 Pierce Dash



Serv 2 2002 Ford F-350

Shawnee Fire Company



Shawnee Vol. Fire and Rescue Company
2210 Valor Drive Winchester, Virginia 22601

TO: SCOTT CULLERS, CHIEF WINCHESTER FIRE & RESCUE DEPARTMENT
FROM: RYAN HODGES, CHIEF SHAWNEE VOLUNTEER FIRE DEPARTMENT
DATE: MARCH 23, 2011
SUBJECT: 2010 YEARLY CHIEF'S REPORT

I WOULD LIKE TO PROUDLY SUBMIT SHAWNEE'S YEARLY REPORT ON THE ACCOMPLISHMENTS AND THE GOALS FOR THE PAST YEAR AND THE UPCOMING YEAR. THIS PAST YEAR WAS A DIFFICULT YEAR FOR MOST VOLUNTEER ORGANIZATIONS. EVEN WITH THE UPS AND DOWNS WE KEPT OUR AGGRESSIVENESS AND DRIVE TO SUCCEED. OUR PROFESSIONALISM AND CUSTOMER SERVICE LEVEL WAS MAINTAINED FOR THE MEMBERS OF OUR COMMUNITY AND THE SURROUNDING AREAS.

FOR THE YEAR 2010 SHAWNEE RESPONDED TO A TOTAL OF 1,707 CALLS. OF WHICH CONSISTED OF FIRE, EMS, AND MUTUAL AID RESPONSES. ALSO OVER 3,500 MAN HOURS OF FUNDRAISING ALLOWED FOR EXTRA STATION ACTIVITIES AND EVENTS. ALL PERSONNEL DID THEIR PART TO PROVIDE THIS SERVICE AND ALLOW FOR ZERO REPORTED INJURIES. WITH THIS AMOUNT OF CALL VOLUME WE WERE ABLE TO PROVIDE A GREAT SERVICE TO THE COMMUNITY.

THE YEAR 2010 WAS ALSO A YEAR OF KNOWLEDGE. OF THE MANY HARD WORKING MEMBERS OF SHAWNEE VOLUNTEER FIRE DEPARTMENT; WE COMPLETED 1,005 HOURS OF TRAINING. THESE TRAINING HOURS WERE COMPLETED WITH POSITIVE RESULTS AND ALLOWED FOR ADDITIONAL RESPONDERS. DURING 2010 WE HAD TWO MEMBERS COMPLETE THE WINCHESTER-FREDERICK COUNTY FIRE AND RESCUE ACADEMY. WE ALSO HAD ONE MEMBER COMPLETE EMERGENCY MEDICAL TECHNICIAN-BASIC AND ANOTHER COMPLETE EMERGENCY MEDICAL TECHNICIAN-INTERMEDIATE. MONTHLY TRAINING NIGHTS WERE ALSO UTILIZED FOR IN-HOUSE TRAINING AND OTHER TRAINING PROGRAMS TO ASSIST THE MEMBERS TO SUCCEED AND ACHIEVE THEIR GOALS.

IN 2010, THERE WERE MANY COMMUNITY EVENTS IN WHICH SHAWNEE ASSISTED THE WINCHESTER FIRE AND RESCUE DEPARTMENT AS WELL AS THE CITIZENS OF WINCHESTER. FOR SOME EVENTS AMBULANCES AS WELL AS FIRE ENGINES WERE STAFFED. AT ADDITIONAL EVENTS RECRUITMENT AND RETENTION, EMS SUPPORT, DEMONSTRATIONS, AND ADDITIONAL STAFFING WAS PROVIDED. A FEW OF THE EVENTS THAT SHAWNEE

PARTICIPATED AND ASSISTED WITH WERE FIRST NIGHT WINCHESTER, THE APPLE BLOSSOM FESTIVAL, THE VALLEY HEALTH SAFETY FAIR, AND FIRE PREVENTION WEEK. FIRE PREVENTION WEEK ALLOWS THE COMMUNITY TO COME BY THE STATION AND VIEW A LITTLE ABOUT WHAT WE DO AS COMMUNITY SERVEANTS AS WELL AS FIRE AND RESCUE PROVIDERS. OVER 200 PEOPLE WERE IN ATTENDANCE OVER THE COURSE OF AN EIGHT HOUR DAY OF ACTIVITIES. NOT ONLY WERE THE VOLUNTEERS THERE BUT THE CAREER STAFF AS WELL TO PROMOTE SAFETY AND UNITY IN OUR DEPARTMENT AND COMMUNITY.

THE YEAR OF 2011 WILL PROVIDE US MANY CHALLENGES OF ITS OWN JUST AS PREVIOUS YEARS HAVE. WITH THE ECONOMY, FAMILIES, FUNDRAISING, AND EVEN FREE TIME THESE THINGS ALLOW FOR PARTICIPATION AND THE ABILITY TO FUNCTION AS A DEPARTMENT. THE DEMAND FOR OUR SERVICES STILL REMAINS THE SAME IF NOT HIGHER TODAY. MAINTAINING THE TRAINING REQUIRED, SKILL LEVEL, AND EVEN THE WILLINGNESS TO BE A VOLUNTEER IS WHAT WE ASK OF ALL OF OUR MEMBERS.

THIS YEAR WE PLAN TO GET OUR MEMBERS MORE INVOLVED WITH ALL AREAS OF SERVICE WE PROVIDE. WHETHER IT BE INCIDENT RESPONSE TO FUNDRAISING, IT ALL KEEPS THE STATION GOING AND MOTIVATES US TO EXCELL IN OUR DUTIES. FOR ALL BUSINESSES, ORGANIZATIONS, AND EVEN NON-PROFIT GROUPS FINANCES WILL ALWAYS BE A CHALLENGE. TO MAINTAIN WHAT WE HAVE AND TO EVEN DO BETTER IS A MAJOR GOAL FOR THE YEAR 2011. WE PLAN TO PROVIDE MORE TRAINING FOR OUR MEMBERS AND OTHER MEMBERS OF THE DEPARTMENT TO STAY CURRENT AND KNOWLEDGEABLE FOR OUR CHANGING RESPONSIBILITIES. EVERYONE WORKING TOGETHER AS A TEAM AND HELPING ONE ANOTHER IS WHAT MAKES OUR DEPARTMENT SUCCEED AND GROW TO ITS FULL POTENTIAL.

THIS UPCOMING YEAR WILL BE A CHALLENGE AND IT WILL BE ONE WE PLAN TO CONCUR IN LEAPS AND BOUNDS. VOLUNTEERS ARE ENCOURAGED TO COME AROUND, HELP OUT, AND BE A TEAM MEMBER WHENEVER THEY ARE REQUESTED. WITH NEW MEMBERS COMING IN ALREADY AT THE BEGINNING OF 2011 WE PLAN TO ASSIST THEM IN ACHIEVING THEIR GOALS AS PROVIDERS. PROVIDING GOOD EQUIPMENT AND SERVICES IS OUR MAIN GOAL AND HAVING THE PERSONNEL TO DO IT CREATES THE POSITIVE OUTCOME FOR THE ENTIRE DEPARTMENT. THE CAREER STAFF PROVIDED BY THE CITY MAKE THIS DEPARTMENT GREAT. THEY ARE ALWAYS WILLING TO HELP AND PASS ON ANY KNOWLEDGE OR INFORMATION THEY CAN TO IMPROVE EVERYTHING. THEY SURE ARE AN EXCELLENT GROUP OF PROFESSIONALS.

IN 2010, WE ACCOMPLISHED OUR GOALS AND ATAINED MUCH MORE. WE PLAN TO MAINTAIN OUR SERVICES AND TO EXCEED EXPECTATIONS SET FORTH FOR OURSELVES AND BY THE COMMUNITY. WITH PROFESSIONALISM, RESPECT, AND INTEGRITY OUR MEMBERS WILL DO THEIR VERY BEST. SHAWNEE IS PROUD TO CALL THEMSELVES MEMBERS OF THE TEAM THAT WE AS A WHOLE WORK SO HARD TO PROTECT.

RESPECTFULLY,

CHIEF RYAN HODGES

2010 Station Runs: **1820**



Station 4 - Shawnee Fire Co.

2210 Valor Drive
Winchester, VA 22601
540-662-0855
Year built 2001

APPARATUS



Engine 4 2006 Pierce Lance



Wagon 4 1996 Seagrave Marauder



Medic 4-1 2009 International 4300



Medic 4-2 1998 Ford E-450



Utility 4 1999 Ford F-350

South End Fire Company

South End Fire Company

Company 5
17 W. Monmouth St.
Winchester, Virginia 22601
Volunteers Serving You

ORGANIZED 1895

MOTORIZED 1922

February 02, 2011

Scott Cullers, Fire & Rescue Chief
Winchester Fire and Rescue Department
231 E Piccadilly Street Suite 330
Winchester, Virginia 22601

Dear Chief Cullers:

I am pleased to submit the Annual Chief's report of the South End Fire Company for the calendar year of 2010. This year proved to be another progressive year for the Department and its personnel. South End still continues to stay consistent in call volume, being the city's busiest engine company and medic unit. Through teamwork and cooperation among the city stations, and its personnel the Company has made great strides in being a progressive part of the Winchester Fire and Rescue Department.

During the year of 2010 the Board of Directors (BOD) began to take an in depth look at our financial situation. This assessment brought numerous changes that have had a positive impact. Although we are not in a position to save large amounts of money we are moving towards being a little more stable than what have been over the past couple of years. This year was particularly difficult in the area of building maintenance. With the down fall of the economy having an extreme impact on our finances and fund raising capabilities, the financial burden placed on the Company we were forced to delay numerous projects that were planned to be implemented. We continue to constantly assess our situation, and alter plans accordingly. At this point we do not see any major capital improvements or the ability to do so for the foreseeable future. Even though we have been faced with numerous hurdles to overcome our volunteer personnel continue to remain strong and committed to our mission. During the year 2010, South End and the entire Winchester Fire and Rescue Department embraced a change in the top leadership in the Department. We would be remorseful if we did not say how happy we are with the change, and excited about the opportunities that lay ahead for the entire Department.

The South End Fire Company strives to maintain a quality group of personnel and supports the efforts of the City both operationally and financially to assist in better serving the citizens of Winchester.

For 2011, the following are goals that have been set for the South End Fire Company:

- Continue to maintain a high level of training.
- Work diligently to supplement staffing of units along the side of WFRD staff.
- Maintain a high level of commitment and working relationships with Friendship, Rouss, & Shawnee Fire Companies.
- Continue our support to Chief Cullers, the Winchester Fire & Rescue Department, and the citizens of Winchester.
- Continue in developing a plan, and discussing options for our building needs.
- Continue the development and updating of our website, please visit us www.southendfire.com.

Respectfully,

William S. Moreland

William Moreland, Chief
South End Fire Company

2010 Station Runs: **2524**



Station 5 - South End Fire Co.

17 W. Monmouth St.
Winchester, VA 22601
540-665-0007
Year built 1958

APPARATUS



Engine 5 2002 Pierce Dash



Wagon 5 2008 Pierce Contender



Medic 5-1 2007 GMC



Medic 5-2 2001 Ford E-450



Utility 5 2001 Chevy Tahoe



Canteen 5 2001 GMC Yukon

Winchester Professional Firefighters



Winchester Professional Firefighters and Paramedics

Local 3401 P. O. Box 1321 Winchester, VA 22604

*Larry Johnson, President
Jon Henschel, Treasurer*

*Brandon Krippner, Vice President
Timothy J. Vaughn, Secretary*

Chief Scott Cullers,

It has been another busy and exciting year for our union members. Our union members have always been on the front-lines each and every day responding to well over 5,000 Fire and EMS calls this year.

Our members as you know have a great sense of community pride and want to give back to the Winchester City Community and those beyond our borders in need. The following is just a few examples of how our union members have given back to our community this year:

- Several L3401 members serve as drivers for the Muscular Dystrophy Associations "Lock-up for the Cure" to Outback Steak House
- FF/Technician Rick Burton attends a two day Muscular Dystrophy Association Kick-Off Meeting in Ocean City, Maryland
- Winchester L3401 and Frederick County L4145 members hosted the three day Board Meeting and Convention of the Virginia Professional Firefighters at the George Washington Hotel. State VPPF Officers and convention members were so impressed with the Winchester Area and the George Washington Hotel accommodations that the suggestion was made to put Winchester City in the rotation for hosting the VPPF Convention in the future.
- FF/Technician Rick Burton in June, attends the week long Muscular Dystrophy Camp held in Leonardtown, Maryland as a camp counselor.
- L3401 Public Service Scholarship awarded to Handley High School senior Heather Dunlap for \$500.00
- Quarterly Street Clean-up done on Merriman's Lane from Amherst Street to the City/County Line
- Hosted the MDA "Fill the Boot" Kickoff Picnic at Friendship Park with our Special Guest being 13 year old Caleb Arbaugh who lives in Mount Jackson, Virginia
- MDA-"Fill the Boot" campaign successfully raised \$17,230.85 for the Jerry Lewis Telethon. These fundraising efforts were done despite two huge fires that depleted our Winchester City Fire and Rescue resources during our campaign

Respectfully,
Blane Johnson, President



Winchester Fire and Rescue Administration



Timbrook Public Safety Center

Station 6 - Headquarters

231 E. Piccadilly St., Suite 330, Winchester, VA 22601

540-662-2298

Year built 2002

APPARATUS



FC-6 2010 Ford Explorer



OPS-6 2007 Ford Explorer



EMS-6 2010 Ford Explorer



FM 6-1 2008 Ford Explorer



FM 6-2 2005 GMC 2500



BAT 6 2006 GMC 2500



ADM 6 1998 Ford Explorer



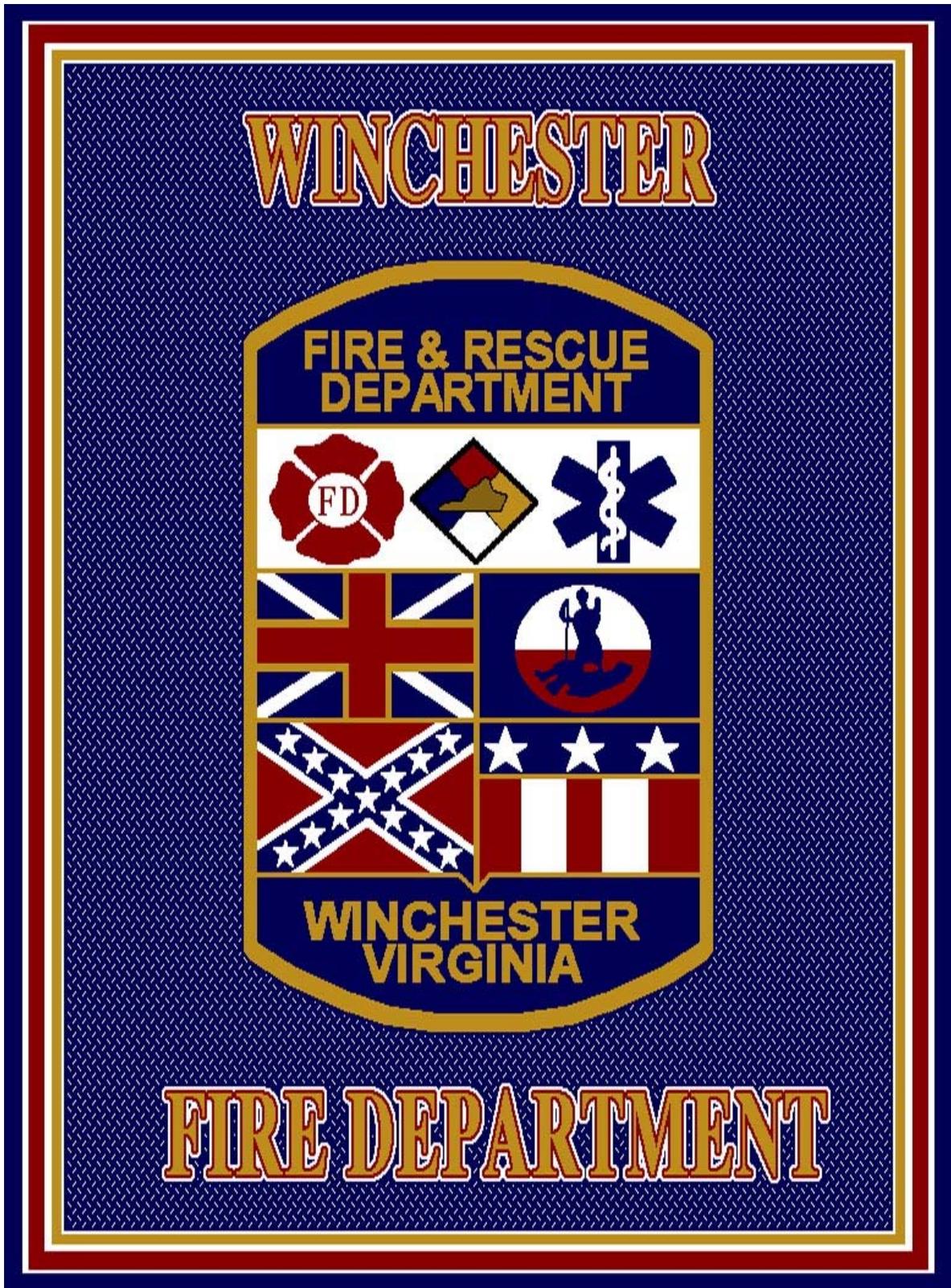
Hazmat 6 1990 International



Leak and Spill Trailer



Mass Casualty Tent



Winchester Fire and Rescue Throw Blanket