

TRAINING BULLETIN TB-16002

TO: All Fire Department Personnel
FROM: JD Orndorff, Battalion Chief
RE: NFA: Shaping the Future
Date: September 6, 2016

Course Description

This two-day course is designed to assist first- and second-level supervisors and Company Officers (COs) in developing knowledge and skills in contemporary approaches to organizational problem-solving. Topics include use of creative approaches to identifying trends within their organizations; applying problem-solving methodologies; the importance and application of continuous improvement within organizations; how to quantify problems and solutions; factors in organizational and individual resistance to change; and strategies for implementing change. The course incorporates facilitated, student-centered methodologies, including lecture, small and large group activities, and individual assessments.

Selection Criteria

- First- and second-level supervisors and COs who are upwardly mobile within their organizations and whose department head wishes to prepare them for increased managerial responsibility.
- Administrative officers who are responsible for significant staff functions within the organization and who report directly to top management.
- Emergency service workers assigned to positions with decision-making responsibilities.

Prerequisites

IS-100, IS-200, IS-700, IS-800

When

October 22 and 23, 2016

From: 0800-1700

Where

Shawnee Fire and Rescue Station 4- 2210 Valor Drive Winchester, VA 22601

Cost

Text book only – TBD

Register

Register for the course by going to VDFP's website and entering your portal through the FSTR. You should receive an e-mail that you are registered and your portal should show the class in your "student registrations". If you have trouble please call the division 2 office for assistance.