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TO: All Fire and Rescue Personnel
FROM: Scott Kensinger, Deputy Chief
RE: VPN Login Changes
DATE: February 28, 2014

INFORMATIONAL BULLETIN IB-14013

The Information Technology Department (IT) is continually making improvements to the City computing resources. With that they have made a change in how we connect to the VPN and Firehouse. We have now moved from the City school system for VPN access to the newly established City VPN connection.

When attempting to connect to the VPN your username and password WILL BE THE SAME as the credentials that you use for the Terminal Services connection (Remote Desktop). The username will be the first initial of your last name and the last 4 digits of your SSN and the password that you have established for yourself.

If you encounter any problems please contact the Battalion Officer and he will make contact with me for resolution. Please be prepared to describe the problem area and possible error message.