

Timbrook Public Safety Center
231 East Piccadilly Street, Ste. 330
Winchester, VA 22601

Telephone: (540) 662-2298
FAX: (540) 542-1318
Website: www.winchesterva.gov

TO: WFRD Operational Members
FROM: Battalion Chief Henschel
RE: EMS QA
DATE: September 21, 2013

INFORMATIONAL BULLETIN IB-13056

I have been tasked with taking over the EMS QA for the department in conjunction with state and local requirements. I will be running reports and reviewing narratives on a bi-monthly basis. Some of the concerns regarding our QA program have been a lack of feedback to the members and how the information is utilized. I will be issuing feedback at the beginning of each month starting in October. My goal is to send out an overview of the monthly reports to all operational personnel which will highlight the things we do well both individually, as a group, and identify any issues that need to be addressed department wide. Any constructive criticism for areas of improvement will be sent out individually to perspective members. Please utilize this as a learning tool to better yourselves in both patient care and report writing. Any flagrant violations of protocol or inappropriate care will be forwarded to DC McClellan for review. If you have any questions, feel free to contact me.

Thanks,

BC Henschel