

Timbrook Public Safety Center
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TO: All Fire and Rescue Personnel
FROM: Scott Kensinger, Deputy Chief
RE: Terminal Services Access Change
DATE: October 10, 2012

INFORMATIONAL BULLETIN IB-12044

The Information Technology department has made a change in how we access Firehouse through the terminal server. Please follow these steps to adhere to the change:

1. Log into the VPN using your personal credentials (no change).
2. Click on the Remote desktop icon. **Change the entry "10.97.3.152" to "tpscts.winchesterva.gov" (no quotes).** This change will need to be completed on all computers that make access to Firehouse via the VPN.
3. Log into the terminal server using your personal credentials (no change).

Please contact me if you have any problems.