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## **INFORMATIONAL BULLETIN IB-11009**

TO: All Fire Department Personnel  
FROM: Scott Cullers, Fire Chief  
RE: Revised Responses  
Date: February 8, 2011

With the recent revisions in the dispatch algorithms, we have experienced numerous instances where a full departmental response for “electrical hazard” which resulted from water leaks. The intent of the department was to tailor a response for water-related incidents. In discussions with Erin Elrod, she has created a new CAD code which will assist ECC in dispatching the appropriate equipment for a response.

To clarify, there will be a CAD code for **Water Hazard** and CAD code for **Electrical Fire**.

Water leaks or the potential to leaking in light fixtures and in walls, etc. will be dispatched as a water hazard. The response will be: **Single Engine Company and Truck Company**. It will be an emergency response, but the OIC may deem to downgrade to a non-emergency response based on the updated information conveyed by ECC. If the Truck Company is unavailable, it will revert to a single engine dispatch.

Electrical fires will receive a city – wide dispatch of 3 Engine companies, Truck Company, EMS units, and Battalion 6. This is based on the information received by ECC that there is or a possibility of an electrical fire occurring , arcing, or shorting out of electrical systems in or on the house at the electrical meter.

SOP-7.1 Call Types and Responses will be updated in the near future to address this change.