




City of Winchester
Fire & Rescue Department
STANDARD OPERATING PROCEDURE



Section: Operations	SOP: 7.1
Subject: Call Types and Responses	Effective: September 27, 2010 Revised:
Approved:  Scott Cullers, Fire Chief	

SCOPE

To establish guidelines for the effective use of apparatus and personnel for emergency incidents.

PURPOSE

To define department incident response vehicles for the varied incident types.

DEFINITIONS

- E – Engine
- T – Truck
- M – Medic
- RE – Rescue Engine
- B6 – Battalion 6 (Duty Officer)

GUIDELINES

1. Company 2 will be dispatched for Condition “D” fire alarms, public services, wires down and wires arching in their 1st due area.
2. “Foam” and “Boat” request will be made from ECC based on current resource contacts.
3. Response priorities for all incident types will be as follows

Priority 1 – Emergency response (lights and sirens)

Priority 2 – Initial Emergent response then downgraded while en route (reduced response)

Priority 3 – Non emergency (no lights and sirens)

CALL TYPES

Call Type	Response	Remarks
Structure Fire (Target Hazard) ***	4E, 2T, 1M, B6	Old Town Mall Apple Blossom Mall
Vehicle Accident (Tanker) (Fire)	4E, 1T, 1M, B6	(Foam)
Aircraft Accident	4E, 1T, 2M, B6	(Foam)
Railroad Accident (Fire)	4E, 1T, 2M, B6	
Structure Fire	3E, 1T, 1M, B6	
Parking Garage Fire	3E, 1T, 1M, B6	Above/Below Grade
2 nd Alarm	3E, 1T, 1M, B6	
Hazmat Detector	3E, 1T, 1M, B6	
Chimney Fire	3E, 1T, 1M, B6	
Electrical Fire	3E, 1T, 1M, B6	
Dumpster Fire w/exposure	3E, 1T, 1M, B6	
Heavy Equipment Fire w/exposure	3E, 1T, 1M, B6	
All Outside Fires w/exposure	3E, 1T, 1M, B6	
Vehicle Fire (Large) w/exposure	3E, 1T, 1M, B6	
Vehicle Fire w/exposure	3E, 1T, 1M, B6	
Malfunctioning Stove	3E, 1T, 1M, B6	
Structure Collapse	3E, 1T, 1M, B6	
Hazmat	3E, 1T, 1M, B6	Hazmat 6
Fuel Spill (Inside)	3E, 1T, 1M, B6	
Smell of Smoke (Inside)	3E, 1T, 1M, B6	
Unknown Smell (Inside)	3E, 1T, 1M, B6	
Explosion (Inside)	3E, 1T, 2M, B6	
3 rd Alarm	3E, 1T, 1M	Request Command Officer
4 th Alarm	3E, 1T, 1M	Request Command Officer
Bus Accident	2E, 1T, 2M, B6	
Vehicle Accident (Fire)	2E, 1T, 2M, B6	
Vehicle Accident w/Multiple Entrapments	2E, 1T, 2M, B6, 1RE	2 or more patients or vehicles
Elevated Accident	2E, 1T, 1M, B6	
Ice Rescue	2E, 1T, 1M, B6	(Boat)
Industrial Accident (confined space)	2E, 1T, 1M, B6	1 Rescue Engine
Explosion (Outside)	2E, 1T, 1M, B6	

RIT Task Force (Mayday)	2E, 1T, 1M, 1RE	Request Command Officer
Heavy Equipment Fire	2E, 1M, B6	
Vehicle Fire (Large)	2E, 1M, B6	
Fire Alarm	2E, 1T, B6	
Gas Leak (Outside)	2E, B6	
CO Alarm w/ EMS	1E, 1T, 1M, B6	
Pedestrian Struck (Entrapment)	1E, 1T, 1M, B6	
Stuck Elevator	1E, 1T, 1M, B6	
Vehicle Accident (Large)	1E, 1T, 1M, B6	
Unknown Spill	1E, 1T, 1M, B6	
EMS (ALS)	1E or 1T, 1M, B6	
Wires Down	1E or 1T	(1 st due)
Wires Arching	1E or 1T	(1 st due)
Public Service (No Injury)	1E or 1T	(1 st due)
Fire Alarm (Condition D)	1E or 1T	(1 st due)
Water Hazard	1E, 1T	(Priority 3), 2E if the Truck is OOS
Vehicle Fire	1E, 1M	
Pedestrian Struck	1E, 1M	
Vehicle Accident (Delayed)	1E, 1M	
Smell of Smoke (Outside)	1E	
Gas Smell (Outside)	1E	
Trouble Alarm	1E	(Priority 3)
CO Alarm	1E	(Priority 3)
Dumpster Fire	1E	
All Outside Fires	1E	
Sewer Fire	1E	
Fuel Spill (Outside)	1E	
Bomb Scare	1E	Notify B6
EMS (BLS)	1M	

***** Future target hazards and pre-plans/pre-assignments may alter response criteria for that specific address with the supplementing of additional resources upon dispatch.**